

SYMPTOMS	CORRECTIVE ACTION	PARTIAL SERVICE PARTS
1. Poor flush.	A. Adjust the tank water level to match the waterline. B. Fully open the water supply shut-off valve. C. Clear obstructions from the trapway, jet, or bowl rim holes. D. Clear obstructions from the waste line.	<p data-bbox="1247 609 1470 630">**Finish/color code required.</p>
2. No flush.	A. Reconnect the flapper chain to the trip lever or flush valve. B. Adjust the flapper chain assembly to remove excessive slack.	
3. The fill valve turns on/off by itself without the toilet being flushed, or it runs, allowing water to enter the tank.	A. Adjust the flapper chain for proper slack so the flapper closes. B. Clean or replace the flapper if it is worn, dirty, or misaligned with the opening. C. Clean the area around the opening to allow the flapper to seal. D. Adjust the tank water level if it is too high. E. Replace the fill valve if the valve float sinks.	
4. Tank takes excessive time to fill.	A. Fully open the water supply shut-off valve. B. Clean the valve inlet, valve head, or supply line. Flush the lines.	
5. There is excessive noise when the tank is filling.	A. Partially close the water supply shut-off valve if the water pressure to the toilet is too high. Check the toilet performance following any such adjustment. B. Remove dirt or obstructions from the valve head. Flush the lines.	
IMPORTANT: Use only genuine Kohler parts as shown to avoid property damage.		
If unable to correct the problem, contact Customer Service:		1-800-4-KOHLER (USA), 1-800-964-5590 (Canada), or www.kohler.com .

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