

Greenlee ProVL™ Power Tools are backed by a 30-Day No Hassle Return promotion.



GREENLEE®
A Textron Company

Between now and December 31, 2011, if an end-user isn't 100% satisfied with a ProVL™ purchase, the tool can be returned – no questions asked. Distributors should follow the procedure below in order to receive a full refund for ProVL™ Power Tools returned within 30 days of purchase.

- End-user returns Greenlee ProVL™ Power Tool to distributor for refund.
- Distributor requests RMR from Greenlee
 - Distributor must provide proof of purchase with a copy of a receipt or invoice from the customer to verify that the return was within 30 days of purchase.
 - Distributor must verify that all applicable accessories are included with the Power Tool when it is returned (i.e. batteries, battery charger, carrying case, etc.).
- Greenlee sends the Distributor a RMR number.
- 30-Day No Hassle Returns must be handled separately from Stock Adjustments and other returned products.
- If the Power Tool returned is missing any of the applicable accessories, it will be returned back to the Distributor freight collect. The Power Tool does not need to be in saleable condition.

Contact Customer Service at 800-435-0786 or customerservice@greenlee.textron.com to request authorization to return products. An approved return authorization including shipping label and instructions will be sent.



30-DAY NO HASSLE RETURN PROCESS

4455 Boeing Drive • Rockford, IL • 61109 • tel 815.397.7070 • tel 800.435.0786 • fax 815.387.9653 • www.greenlee.com

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