

OWNER'S MANUAL AIR CONDITIONER

Please read this manual carefully before operating your set and retain it for future reference.

TYPE:WINDOW

MODELS: LW8012ER

P/NO:0010539271

www.lgappliances.com

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// FOR YOUR RECORDS

Write the model and serial numbers here:

Model

Serial

You can find them on a label on the side of each unit. **Dealer's Name**

Date Purchased

Staple your receipt to this page in the event you need it to prove date of purchase or for warranty issues.

O READ THIS MANUAL

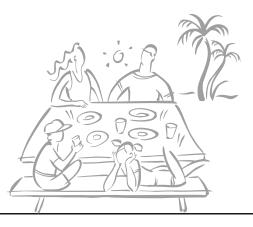
Inside you will find many helpful hints on how to use and maintain your air conditioner properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your air conditioner.

You'll find many answers to common problems in the chart of troubleshooting tips. If you review our chart of

Troubleshooting Tips first, you may not need to call for service at all.

PRECAUTION

- Contact the authorized service technician for repair or maintenance of this unit.
- Contact the installer for installation of this unit.
- The air conditioner is not intended for use by young children or invalids without supervision.
- Young children should be supervised to ensure that they do not play with the air conditioner.
- When the power cord is to be replaced, replacement work shall be performed by authorized personnel only using only genuine replacement parts.
- Installation work must be performed in accordance with the National Electric Code by qualified and authorized personnel only.



Safety Precautions

To prevent injury to the user or other people and property damage, the following instructions must be followed.

Incorrect operation due to ignoring instruction will cause harm or damage. The seriousness is classified by the following indications.

AWARNING This symbol indicates the possibility of death or serious injury.

This symbol indicates the possibility of injury or damage to properties only.

Meanings of symbols used in this manual are as shown below.

\bigotimes	Be sure not to do.
0	Be sure to follow the instruction.

Installation

Don't use a power cord, a plug or a loose socket which is damaged.

• Otherwise, it may cause a fire or electrical shock.



Do not disassemble or modify products.

 It may cause failure and electric shock.



Always plug into a grounded outlet.

• Otherwise, it may cause a fire or electrical shock.



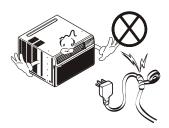
Be caution when unpacking and installing.

 Sharp edges may cause injury.



Do not modify or extend the power cord length.

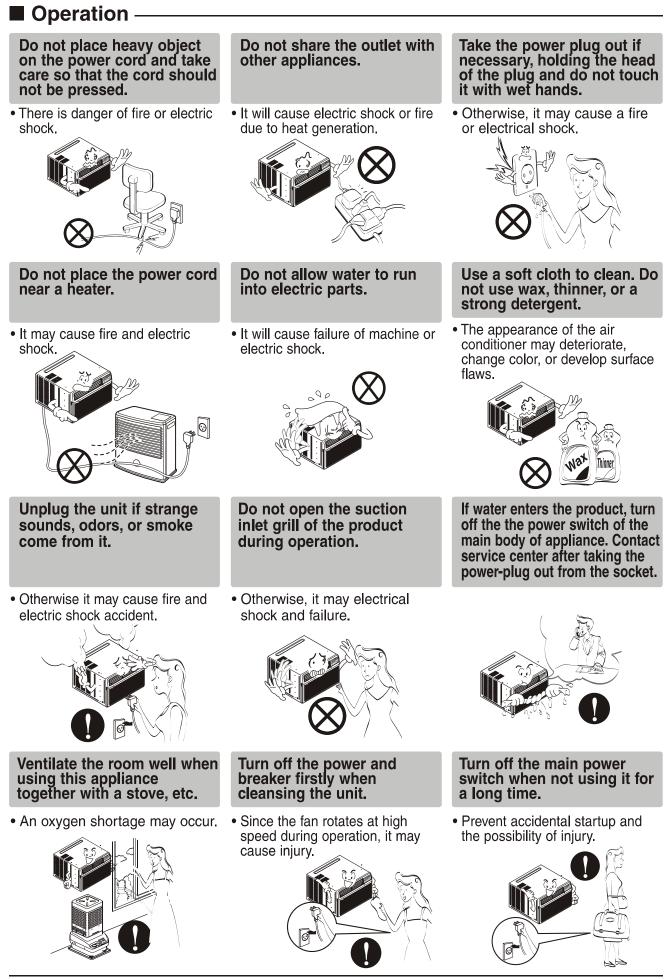
 It will cause electric shock or fire due to heat generation.



Do not use the power cord near flammable gas or combustibles such as gasoline, benzene, thinner, etc.

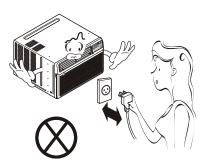
• It may cause explosion or fire.





Do not operate or stop the unit by inserting or pulling out the power plug.

• It will cause electric shock or fire due to heat generation.



Hold the plug by the head (not the cable) when taking it out.

• It may cause electric shock and damage.



- Do not damage or use an unspecified power cord.
- It will cause electric shock or fire.

When gas leaks, open the

before operating the unit.

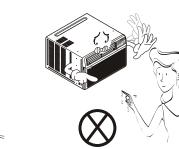
window for ventilation

• Otherwise, it may cause

explosion, and a fire.

Do not operate with wet hands or in damp environment.

• It will cause electric shock.



Never touch the metal parts of the unit when removing the filter.

• They are sharp and may cause injury.





Installation -

Install the product so that the noise or hot wind from the outdoor unit may not cause any damage to the neighbors.

• Otherwise, it may cause dispute with the neighbors.



Keep level parallel in installing the product.

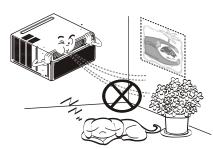
• Otherwise, it may cause vibration or water leakage.





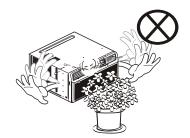
Do not put a pet or house plant where it will be exposed to direct air flow.

• It may cause injury.



Do not block the inlet or outlet of air flow.

• It may cause product failure.



Do not step on the indoor/outdoor unit and do not put anything on it.

 It may cause an injury through dropping of the unit or falling down.



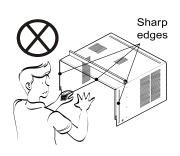
Always insert the filter securely. Clean it every two weeks.

• Operation without filters will cause failure.



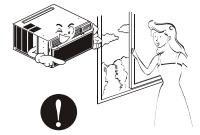
Be cautious not to touch the sharp edges when installing.

• It may cause injury.



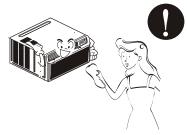
Avoid excessive cooling and perform ventilation sometimes.

• Otherwise, it may do harm to your health.



Use a soft cloth to clean. Do not use wax, thinner, or a strong detergent.

• The appearance of the air conditioner may deteriorate, change color, or develop surface flaws.



Do not drink water drained from air conditioner.

• It contains containments and will make you sick.



Do not insert the hands or bars through the air inlet or outlet during operation.

• Otherwise, it may cause personal injury.



For inner cleaning, contact an Authorized Service Center or a dealer. Do not use harsh detergent that causes corrosion or damage on the unit.

Harsh detergent may also cause failure of product, fire, or electronic shock.

Before Operation

Preparing for Operation

- 1. Contact an installation specialist for installation.
- 2. Plug in the power plug properly.
- 3. Use a dedicated circuit.
- 4. Do not use an extension cord.
- 5. Do not start/stop operation by plugging/unplugging the power cord.
- 6. If the cord/plug is damaged, replace it with only an authorized replacement part.

Usage

- 1. Being exposed to direct airflow for an extended period of time could be hazardous to your health. Do not expose occupants, pets, or plants to direct airflow for extended periods of time.
- 2. Due to the possibility of oxygen deficiency, ventilate the room when used together with stoves or other heating devices.
- 3. Do not use this air conditioner for non-specified special purposes (e.g. preserving precision devices, food, pets, plants, and art objects). Such usage could damage the items.

Cleanin and Maintenance

- 1. Do not touch the metal parts of the unit when removing the filter. Injuries can occur when handling sharp metal edges.
- 2. Do not use water to clean inside the air conditioner. Exposure to water can destroy the insulation, leading to possible electric shock.
- 3. When cleaning the unit, first make sure that the power and breaker are turned off. The fan rotates at a very high speed during operation. There is a possibility of injury if the unit's power is accidentally triggered on while cleaning inner parts of the unit.

Service

For repair and maintenance, contact your authorized service dealer.

Introduction

Symbols Used in this Manual



This symbol alerts you to the risk of electric shock.



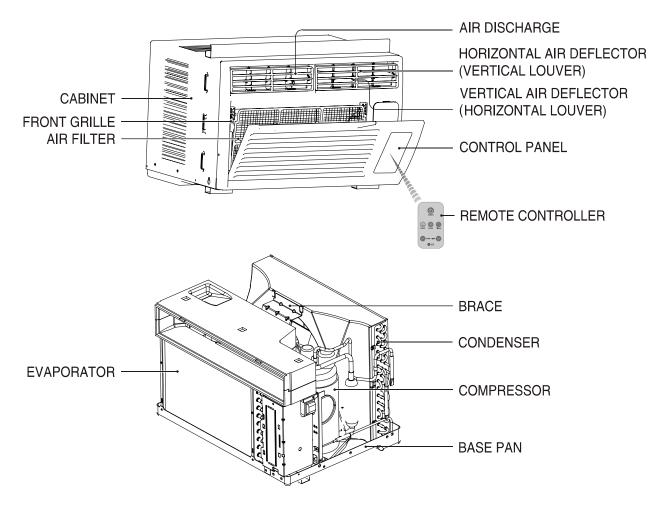
This symbol alerts you to hazards that could cause harm to the air conditioner.

NOTICE This symbol indicates special notes.

Features

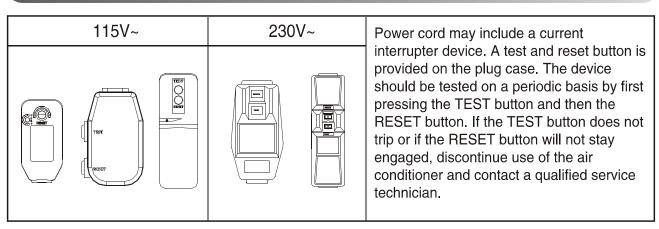
A WARNING

This appliance should be installed in accordance with the National Electric Code. **NOTE:** Your air conditioner may differ from the one shown.



Electrical Safety

Electrical Data



NOTICE

The shape may be different according to its model.

Use Wall Receptacle	Power Supply	Use of extension cords
Standard 125V, 3-wire grounding receptacle rated 15A, 125V AC	Use 15 AMP. time delay fuse or 15 AMP. circuit breaker.	 Because of potential safety hazards, we strongly discourage the use of an extension cord. However, if you wish to use an extension cord, use a CSA certified and UL-listed 3-wire (grounding) extension cord, rated 15A,125V. All wiring should be made in accordance with local electrical codes and regulations.
Standard 250V, 3-wire grounding receptacle rated 20A, 250V AC	Use 20 AMP. time delay fuse or 20 AMP. circuit breaker.	Aluminum house wiring may pose special problems. Consult a qualified electrician.

ELECTRICAL SAFETY

IMPORTANT GROUNDING INSTRUCTIONS

Air conditioner has a three-prong grounding plug on its power supply cord, which must be plugged into properly grounded three-prong wall receptacle for your protection against possible shock hazard.

230, 208, and 230/208 VOLT UNITS

These units are equipped with a three-prong grounding plug on the power supply cord, which must be plugged into a matching properly grounded three-prong wall receptacle for your protection against possible shock hazard. If such an outlet is not present, one must be installed by a qualified electrician in accordance with the National Electrical Code and local codes and ordinances.

NOTICE

DO NOT USE AN EXTENSION CORD on 230, 208, and 230/208 Volt units.

Electrical Safety

WARNING: This appliance must be properly grounded.

The power cord of this appliance is equipped with a three-prong grounding plug. To minimize the risk of electric shock, use the plug with a standard three-slot grounding wall power outlet. If the power outlet does not include a grounding slot, have a qualified electrician replace the outlet before you use the room air conditioner.



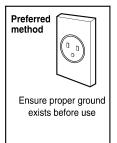
WARNING: Changing the outlet without making the appropriate wiring changes will create an unsafe condition that could result in fire or electrical shock. Refer all such work to a licensed and qualified electrician.



WARNING: Do not cut or remove the grounding prong from the power plug.



WARNING: Attaching the adapter ground terminal to the wall receptacle cover screw does not ground the appliance unless the cover screw is metal and not insulated, and the wall receptacle is grounded through the house wiring.



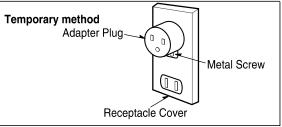


WARNING: If you have any doubt whether the air conditioner is properly grounded, have the wall receptacle and circuit checked by a qualified electrician.

Temporary Use of an Adapter

We **strongly discourage** the use of an adapter due to potential safety hazards. For temporary connections, use only a UL-listed adapter, available from most local hardware stores. Ensure that the large slot in the adapter is aligned with the large slot in the receptacle for a proper polarity connection.

To disconnect the power cord from the adapter, use one hand on each to avoid damaging the ground terminal. Avoid frequently unplugging the power cord as this can lead to eventual ground terminal damage.



WARNING: Never use the appliance with a broken adapter.

Temporary Use of an Extension Cord

We **strongly discourage** the use of an extension cord due to potential safety hazards. For temporary situations, use only CSA certified and UL listed 3-wire grounded extension cords, rated 15 A, 125 V.

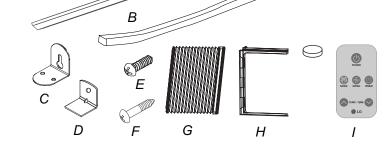
Installation

Installation

Installation Kits Contents

Parts supplied:

Check that all parts are included in parts package.



A. Top channel B. Foam seal C. Side brackets (2) D.Window lock bracket E. ¹³/₃₂" screws (3) F. ³¹/₃₂" screws (9) G. Side curtains (2) H.Side curtain frames (2) I. Remote control

Suggested Tool Requirements

Gather the required tools and parts before starting installation. Read and follow the instructions provided with any tools listed here.

Tools needed

- Phillips head screwdriver
- Flat-blade screwdriver
 - Scissors
- ∎ Scissor ∎ Level

- Tape measure
- Cordless drill and 1/8" bit
- Pencil
- Pliers

Location Requirements

IMPORTANT: Observe all governing codes and ordinances.

Check the location where the air conditioner will be installed. Make sure you have everything necessary for correct installation. The location should provide:

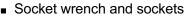
5000-8000 BTU:Grounded electrical outlet within 6 ft (183 cm) of where the power cord exits the air conditioner.
 NOTE: Do not use an extension cord.

NOTE: Do not use an adapter plug.

- Free movement of air in room to be cooled.
- A large enough opening for the air conditioner. Installation parts are supplied for double-hung windows.
- Adequate wall support for weight of air conditioner. Air conditioner weighs 44 lbs to 70 lbs (20.0 kg to 31.8 kg).

NOTE: Cabinet louvers must not be obstructed. Air must be able to pass freely through the cabinet louvers.



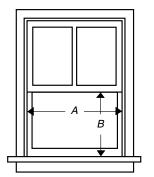


Adjustable wrench

Window Installation

Window opening measurements:

MODEL Dimension	8000 BTU
A(inch) Min	25"(63.5cm)
A(inch) Max	36"(91.4cm)
B(inch) Min	13¾"(34cm)



A. Width B. Height



Unpack the Air Conditioner

Remove Packaging Materials

- NOTE: The air conditioner must set upright for one hour before operating.
- Remove and dispose of/recycle packaging materials. Remove tape and glue residue from surfaces before turning on the air conditioner. Rub a small amount of liquid dish soap over the adhesive with your fingers.Wipe with warm water and dry.
- Do not use sharp instruments,rubbing alcohol, flammable fluids,or abrasive cleaners to remove tape or glue.These products can damage the surface of your air conditioner.
- Handle the air conditioner gently.

AWARNING

Excessive Weight Hazard

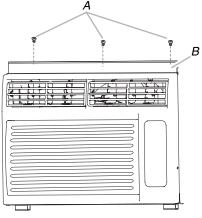
Use two or more people to move and install air conditioner.

Failure to do so can result in back or other injury.

Prepare Air Conditioner for Installation

Install Top Channel

- 1. Place the top channel on the top of the air conditioner, lining up the holes in the top channel with the holes in the top of the air conditioner.
- Using three ¹³/₃₂" screws,attach the top channel to the air conditioner.
 NOTE: Your model may differ from the one shown.

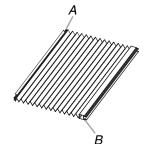


A. ¹³/₃₂" screws B. Top channel

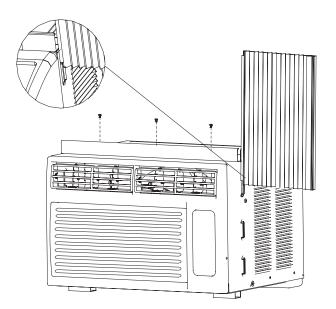
Install Side Curtains

NOTE: Attach curtains to the air conditioner before placing the air conditioner in window.

1. Place the tabbed side of the side curtain in the track on the right-hand side of the air conditioner cabinet.

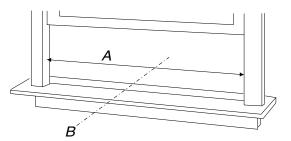


- A. Tabbed side of side curtain B. Lock edge side of side curtain
- 2. Slide the side curtain down the track until the curtain is aligned with the top and bottom of the air conditioner cabinet.

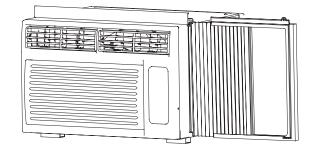


Prepare the Window for Installation

- 1. Measure the width of the window opening.
- 2. Mark the center line on the inside windowsill.
 - A. Width of window opening B. Center line

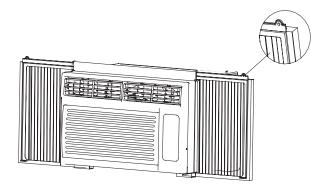


3. Slide the side curtain frame into the top channel on the top of the air conditioner and the track on the bottom of the air conditioner.



ENGLISH

- 4. Slide the side curtain frame as close to the air conditioner as necessary to lock the side curtain to the frame.
- 5. Repeat above steps for the left-hand side curtain and frame.



Positioning the Air Conditioner



Caution: During the following step, hold unit firmly until window sash is lowered to top channel behind side panel frames. Personal injury or property damage may result if unit falls from window.

AWARNING

Excessive Weight Hazard

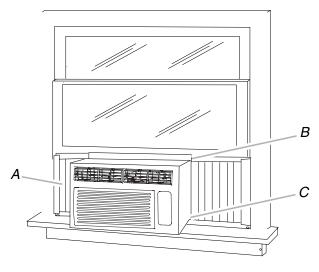
Use two or more people to move and install air conditioner.

Failure to do so can result in back or other injury.

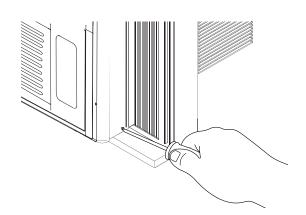
NOTES:

- Handle the air conditioner gently.
- Be sure your air conditioner does not fall out of the opening during installation or removal.
- The place where the power cord exits the air conditioner should be no more than 6 ft (183 cm) from a grounded outlet.
- Do not block the louvers in the front panel.
- Do not block the louvers on the outside of the air conditioner.
- Tilt the air conditioner about 1/2" down towards the outside for proper condensate water drainage.Center the air conditioner in the window. Lower the window sash behind the top channel to hold the cabinet in place.

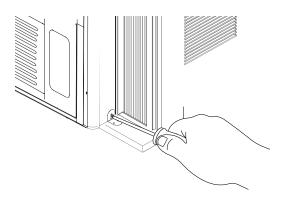
NOTE: Your model may differ from the one shown.



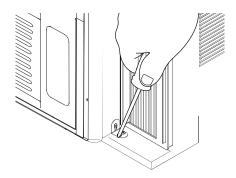
- A. Side curtain against window channel
 B. Window sash behind top channel
 C. Bottom channel in behind windowsill
- 2. Loosen the screw on the right-hand side of the air conditioner cabinet near the bottom.



 Slide the side bracket over the screw.
 Tighten the screw. The side bracket should be resting on the windowsill.



- 5. Use $\frac{1}{8}$ " drill bit to drill a starter hole through the holes in the side bracket and windowsill.
- 6. Using two ${}^{31}\!/_{32}$ " screws, attach the side bracket to the windowsill.

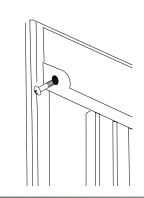


7. Repeat for side bracket installation on the left-hand side of the air conditioner.

Attach Side Curtains to Window

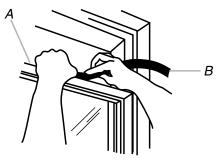
- 1. Pull the left-hand curtain out until it fits into the window channel.
- 2. Use a $\frac{1}{8}$ " drill bit to drill a starter hole through the top hole in the side curtain and into the window sash.
- 3. Insert one of the ${}^{31}/_{32}$ " screws through the top hole of the lefthand curtain and into the window sash.
- 4. Repeat for the right-hand curtain.

Top View



Completing the Installation

1. Insert the foam seal behind the top of the lower window sash and against the glass of the upper window.

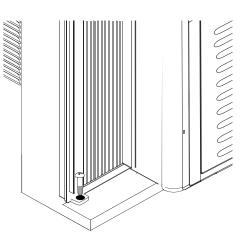


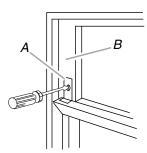
A. Top of lower window sash B. Foam seal

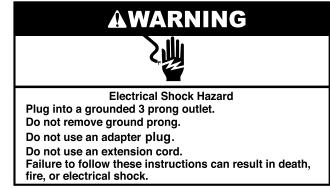
- 2. Place the window lock bracket as shown. Use a $\frac{1}{8}$ " drill bit to drill a starter hole through the hole in the window lock bracket and into the upper window.
- 3. Attach the window lock bracket to the upper window with one $\frac{31}{32}$ screw to secure the window in place.

- 5. Use a $\frac{1}{8}$ " drill bit to drill a starter hole through the bottom hole in the side curtain and into the window frame.
- 6. Insert one of the ${}^{31}\!/_{32}$ " screws through the bottom hole of the left-hand curtain and into the window frame.
- 7. Repeat for the right-hand curtain.

Bottom View







- 4. After installation is complete, check that the unit is tilting downward toward the outside, for proper condensate drainage.Plug into a grounded 3 prong outlet.
- 5. Press RESET on the power supply cord. See "Electrical Requirements."

Operating Instructions

1) POWER

Operation starts when this button is pressed and stops when you press the button again.

2) FAN SPEED SELECTOR

For increased power while cooling, select a higher fan speed. 3 steps:High —Med — Low.

3 ON/OFF TIMER

a. Press TIMER.Timer OFF indicator light will be on/off. Display will show remaining hours before the air conditioner will turn off.

b. Press the TEMP/TIME up or down arrow button to change the delay time from 1 hour to 24 hours.

c. After 5 seconds, Timer OFF indicator light will remain on. Display will show the current room temperature.

4) OPERATION MODE SELECTOR

- a. Press MODE until you see the indicator light glow for the desired setting.
- b. Choose Fan, Cool, Energy Saver or Dehum.
- Fan—Only the fan runs. Press SPEED to select High, Med or Low fan speed. The display shows the current room temperature.
- Cool—Cools the room. Press SPEED to select High, Med or Low fan speed. Press the TEMP/TIME up or down arrow button to adjust the temperature.
- Energy Saver—Fan runs only when cooling is needed. The fan will have a running delay for 1 or 2 min after the cooling stops. Press SPEED to select High, Med or Low fan speed.Because the fan does not circulate the room air continuously, less energy is used, but the room air is not circulated as often.
- Dehum—Dries the room. The air conditioner automatically selects the temperature.









POWER



5) TEMPERATURE CONTROL

- Press the TEMP/TIME up arrow button to raise the temperature. Each time you press or hold the TEMP/TIME uparrow button, the temperature will go up 1°F until it reaches 86°F (30°C).
- Press the TEMP/TIME down arrow button to lower the temperature. Each time you press or hold the TEMP/TIME down arrow button, the temperature will go down 1°F until it reaches 61°F (16°C).

6) REMOTE CONTROL SENSOR

AUTO RESTART

During operation in failure of electric power, the unit runs as previous setting operation. Auto Restart function only maintains in few seconds.

▲ CAUTION

The Remote Controller will not function properly if strong light strikes the sensor window of the air conditioner or if there are obstacles between the Remote Controller and the air conditioner.

NOTE: One CR2025 battery (included) powers the remote control. Replace battery after 6 months of use, or when the remote control starts to lose power.

Power

Press ON/OFF to turn on/off the air conditioner.

Mode

Press MODE to choose Fan, Cool, Energy saver or Dehum.

Speed

Press SPEED to choose High, Med or Low.

Temperature

- Press the TEMP/TIME up arrow button to raise the temperature. Each time you press or hold the TEMP/TIME up arrow button, the temperature will go up 1°F until it reaches 86°F (30°C).
- Press the TEMP/TIME down arrow button to lower the temperature. Each time you press or hold the TEMP/TIME down arrow button, the temperature will go down 1°F until it reaches 61°F (16°C).

Timer

To set the Timer for a 1-hour to 24-hour delay before the air conditioner is turned off (the air conditioner must be On):

- 1. Press TIMER. Timer OFF indicator light on the air conditioner control panel will be on/off.
- 2. Press the TEMP/TIME up or down arrow button to change the delay time from 1 hour to 24 hours.
- 3. After 5 seconds, Timer OFF indicator light on the air conditioner control panel will remain on.

To set Timer to turn on the air conditioner, keeping previous settings:

- 1. Turn on the air conditioner.
- 2. Press TIMER. Timer On indicator light on the air conditioner control panel will be on/off.
- 3. Press the TEMP/TIME up or down arrow button to change the delay time from 1 hour to 24 hours.
- 4. After 5 seconds, Timer On indicator light on the air conditioner control panel will remain on.

To set Timer to turn on the air conditioner, changing the previous settings:

- 1. Turn on the air conditioner.
- 2. Adjust the mode to Fan or Cool or Energy Saver.
- 3. For Fan, Cool or Energy Saver mode, adjust the fan speed to High, Med or Low.
- 4. Adjust the temperature between 61°F and 86°F (16°C and 30°C). **NOTE:** In Fan mode, the temperature cannot be set.
- 5. Press TIMER. Timer On indicator light on the air conditioner control panel will be on/off. Display will show remaining hours before the air conditioner will turn on.
- 6. Press the TEMP/TIME up or down arrow button to change the delay time from 1 hour to 24 hours.
- 7. Timer On indicator light on the air conditioner control panel will remain on.

To clear Timer delay program:

NOTE: Air conditioner can be either on or off.

- 1. Press TIMER once after it has been programmed. Display on the air conditioner control panel will show remaining time.
- 2. While the display is showing the remaining time, press TIMER untill Timer indicator light turns off.

To see or change the remaining time (in hours):

Timer Off :

- 1. Press TEMP/TIME once after it has been programmed.Display on the air conditioner control panel will show remaining time.
- 2. While the display is showing the remaining time, press the TEMP/TIME up or down arrow button to increase or decrease the time.
- 3. After 5 seconds, the display on the air conditioner control panel will show the current room temperature.

Timer On :

- 1. Display on the air conditioner control panel will show remaining time.
- 2. While the display is showing the remaining time, press the TEMP/TIME up or down arrow button to increase or decrease the time.

Air Direction

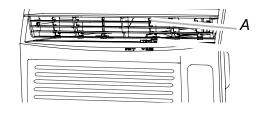
Airflow can be adjusted by changing the direction of the air conditioner's louvers. This can also increase the cooling efficiency of the air conditioner.

Adjusting Horizontal Air Flow Direction

Adjusting the vertical louvers left and right will change horizontal airflow.

Adjusting Vertical Air Flow Direction

Adjusting the horizontal vane up and down will change vertical airflow. The vane can be adjusted by nudging the vane backward or forward.



A. 4-Way Air Flow

Normal Sounds

When your air conditioner is operating normally, you may hear sounds such as:

- Droplets of water hitting the condenser, causing a pinging or clicking sound. The water droplets help cool the condenser.
- Air movement from the fan.
- Clicks from the thermostat cycle.
- Vibrations or noise due to poor wall or window construction.
- A high-pitched hum or pulsating noise caused by the modern high-efficiency compressor cycling on and off.

Maintenance and Service

Turn the power off and unplug the power plug before cleaning the air conditioner.

Air Filter

Your new air conditioner is designed to give you many years of dependable service. This section tells you how to clean and care for your air conditioner properly.

Cleaning the Air Filter

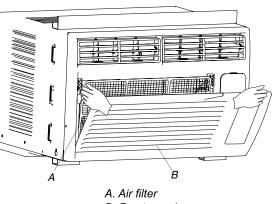
The air filter is removable for easy cleaning. A clean filter helps remove dust, lint, and other particles from the air and is important for best cooling and operating efficiency. Check the filter every 2 weeks to see whether it needs cleaning.

Note:Do not operate the air conditioner without the filter in place.

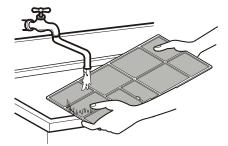
1. Turn off the air conditioner.

2. Remove the air filter by opening the front panel and removing the air filter.

- 3. Use a vacuum cleaner to clean air filter. If the air filter is very dirty, wash it in warm water with a mild detergent. Do not wash the air filter in the dishwasher or use any chemical cleaners. Air dry the air filter completely before replacing to ensure maximum efficiency.
- 4. Replace the air filter.
- 5. Close the front panel.
- 6. Turn on the air conditioner.



B. Front panel



Cleaning the Front Panel

- 1. Turn off the air conditioner.
- 2. Clean the front panel with a soft, damp cloth.
- 3. Air dry the front panel completely.
- 4. Turn on the air conditioner.

Annual Maintenance

Your air conditioner needs annual maintenance to help ensure steady, top performance throughout the year. Call your local authorized dealer to schedule an annual checkup. The expense of an annual inspection is your responsibility.

Common Problems and Solutions

Before calling for service, please review the following list of common problems and solutions.

The air conditioner is operating normally when:

- You hear a pinging noise. This is caused by water being picked up by the condenser on rainy days or in highly humid conditions. This feature is designed to help remove moisture in the air and improve cooling efficiency.
- You hear the thermostat click. This is caused by the compressor cycle starting and stopping.
- You see water dripping from the rear of the unit. Water may be collected in the base pan in highly humid conditions or on rainy days. This water overflows and drips from the rear of the unit.
- You hear the fan running while the compressor is silent. This is a normal operational feature.

The air conditioner may be operating abnormally when:

Problem	Possible Causes	What To Do
	The air conditioner is unplugged or not plugged in completely	 Make sure the plug is completely plugged into the outlet
The air conditioner	■ The fuse is blown/circuit breaker is triggered	 Check the fuse/circuit breaker box and replace the fuse or reset the breaker
does not operate at all	Power failure.	• In the event of a power failure, set the power control to OFF. When the power is restored, wait 3 minutes to restart the air conditioner to prevent the compressor from overloading
	The current interrupter device is tripped.	• Press the RESET button located on the power cord plug. If the RESET button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.
	Air flow is restricted	 Make sure there are no curtains, blinds, furniture or other obstacles in front of the air conditioner
	The THERMOSTAT may not be set cool enough	 Turn the knob to a higher setting. The highest setting provides maximum cooling
Air conditioner	The air filter is dirty.	• Clean the filter at least every 2 weeks. Refer to the "Maintenance and Service" section of the manual.
does not cool	The air conditioner was just turned on.	 After the air conditioner is turned on, you need to give the air conditioner some time to cool the room.
	Cold air is escaping.	 Check for open furnace floor resisters and cold air returns. CLOSE the air conditioner vent
	Cooling coils are iced up	See Ice appears on the air conditioner below
Ice appears on the air conditioner.	The cooling coils are iced over.	 Ice may block the air flow and obstruct the air conditioner from properly cooling the room. Set the fan at MED or HIGH while setting the thermostat at 1 or 2 until the ice melts.

LG ROOM AIR CONDITIONER LIMITED WARRANTY - USA

WHAT THIS WARRANTY COVERS:

LG Electronics U.S.A., Inc. ("LG") warrants your LG Room Air Conditioner ("product") against defect in materials or workmanship under normal household use, during the warranty period set forth below, LG will, at its option, repair or replace the product. This limited warranty is valid only to the original retail purchaser of the product, is not assignable or transferrable to any subsequent purchaser or user, and applies only when the product is purchased through an LG authorized dealer or distributor and used within the United States ("U.S.") including U.S. Territories.

Note: Replacement products and repair parts may be new or factory-remanufactured and are warranted for the remaining portion of the original unit's warranty period or ninety (90) days, whichever is longer. Please retain dated receipt or delivery ticket as evidence of the Date of Purchase for proof of warranty (you may be required to submit a copy to LG or authorized representative).

WARRANTY PERIOD:

1 years from the Date of Purchase: Any internal/ functional Parts and Labor.

HOW SERVICE IS HANDLED: In-Home Service

In-home service will be provided during the warranty period subject to availability within the United States. In-home service may not be available in all areas. To receive in-home service, the product must be unobstructed and accessible to service personnel. If during in-home service repair cannot be completed, it may be necessary to remove, repair and return the product. If in-home service is unavailable, LG may elect, at our option, to provide for transportation of our choice to and from a LG authorized service center.

THIS LIMITED WARRANTY DOES NOT COVER:

- 1. Service trips to deliver, pick up, or install the product or for instruction on product use.
- 2. Replacing house fuses or resetting of circuit breakers, correction of house wiring or plumbing, or correction of product installation.
- Damage or failure caused by leaky/ broken/ frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air.
- 4. Damage or failure caused by accidents, pests and vermin, lightning, wind, fire, floods or acts of God.
- Damage or failure resulting from misuse, abuse, improper installation, repair or maintenance. Improper repair includes use of parts not approved or specified by LG.
- 6. Damage or failure caused by unauthorized modification or alteration to the product.
- 7. Damage or failure caused by incorrect electrical current, voltage, or plumbing codes.

- Cosmetic damage, including scratches, dents, chips or other damage to the finish of the product, unless such damage results from defects in materials or workmanship and is reported to LG within seven (7) calendar days from the date of delivery.
- 9. Damage or missing items to any display, open box, discounted, or refurbished product.
- 10. Product where the original factory serial numbers have been removed, defaced or changed in any way.
- 11. Repairs when product is used in other than normal and usual household use (e.g. rental, commercial use, offices, or recreational facilities) or contrary to the instructions outlined in the owner's manual.
- 12. The removal and reinstallation of the Product if it is installed in an inaccessible location.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING AND WITHOUT LIMITATION TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, THIS WARRANTY IS LIMITED IN DURATION TO THE TERM PERIOD EXPRESSED ABOVE. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY FOR THE CUSTOMER. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING AND WITHOUT LIMITATION TO, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE, WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

HOW TO OBTAIN WARRANTY SERVICE & ADDITIONAL INFORMATION:

Call 1-800-243-0000 or visit our website at <u>www.lg.com</u>. **Mail to:** LG Customer Information Center (ATTN: CIC) 201 James Record Road, Huntsville, AL 35824





LG ELECTRONICS,INC. 1000 Sylvan Ave.,Englewood Cliffs,NJ 07632 LG Customer Information Center

1-800-243-0000

Register your product Online!

www.lgappliances.com