# INSTALLATION INSTRUCTIONS lacher **ARCHIVE 1.6 gpf/6 Lpf One-Piece Toilet** Model 97920-60 ARCHIVE 1.28 gpf/4.8 Lpf One-Piece Toilet Model 97920-28 CHAPEAU 1.6 gpf/6 Lpf One-Piece Toilet Model 97820-60 CHAPEAU 1.28 gpf/4.8 Lpf One-Piece Toilet Model 97820-28 Thank you for selecting Porcher - the benchmark of fine quality. To ensure this product is installed properly, please read these instructions carefully before you begin. (Certain installations may require professional help.) Also be sure your installation conforms to local codes. CAUTION: PRODUCT IS FRAGILE. TO AVOID BREAKAGE AND POSSIBLE INJURY HANDLE WITH CARE! NOTE: Pictures may not exactly define contour of china and components. **RECOMMENDED TOOLS AND MATERIALS** Regular Screwdriver Adjustable Wrench Putty Knife Sealant Carpenters Level Wax Ring/Gasket Flexible Supply Tube Closet Bolts Hacksaw Tape Measure LIMITED WARRANTY If inspection of this Porcher plumbing product, inclusive of all china components, within ten years after its initial purchase, confirms that it is defective in materials or workmanship, Porcher will repair or, at its option, exchange the product for a similar model. If inspection of this Porcher plumbing product, inclusive of all mechanical components, within five years after its initial purchase, confirms that it is defective in materials or workmanship, Porcher will repair or, at its option, exchange the product for a similar model. If inspection of this Porcher plumbing product, inclusive of all toilet seat components, within one year after its initial purchase, confirms that it is defective in materials or workmanship, Porcher will repair or, at its option, exchange the product for a similar model. This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to insure local code compliance before installation. This warranty shall be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with Porcher's instructions; or if it has been modified in a manner inconsistent with the product as shipped by Porcher. This warranty DOES NOT COVER any damage caused by the use of in-tank cleaners. Porcher's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation, nor shall Porcher be responsible for any other incidental or consequential damages attributable to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.) This warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this warranty does not affect such statutory rights. For service under this warranty, it is suggested that a claim be made through the contractor or dealer from or through whom the product was purchased, or that a service request (including a description of the product model and of the defect) be sent to the following address: In Canada: Porcher In Mexico: Porcher Via Morelos #330 In the United States: Porcher Inc. P.O. Box 6820 2480 Stanfield Rd. Piscataway, New Jersey 08855 Attention: Customer Care Mississauga, Ontario Canada L4Y 1S2 Santa Clara Coatitla Ecatepec, Estado de Mexico C.P 55540 Toll Free: (800) 387-0369 For residents of the United States, Mexico warranty information may also be obtained by calling the following toll free number: (800) 359-3261

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www.porcher-us.com

# **REMOVE OLD TOILET**

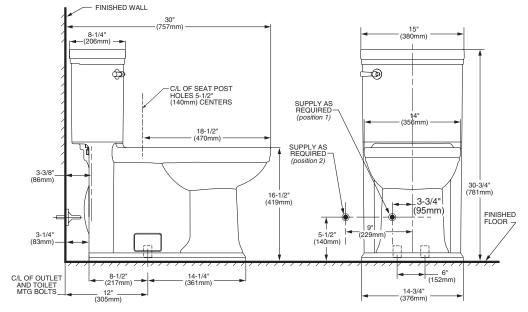
- a. Close toilet supply valve and flush tank completely. Towel or sponge remaining water from tank and bowl.
- b. Disconnect and remove supply line. NOTE: If replacing valve, first shut off main water supply!
- c. Remove old mounting hardware, remove toilet and plug floor waste opening to prevent escaping sewer gases.
- d. Remove closet bolts from flange and clean away old wax, putty, etc. from base area.

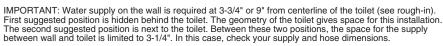
NOTE: Mounting surface must be clean and level before new toilet is installed!

### **2** ROUGHING-IN DIMENSIONS:

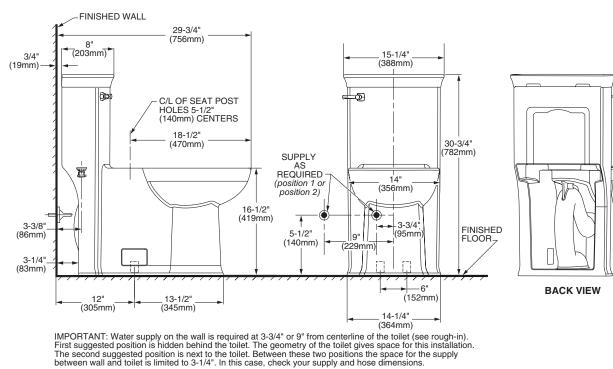
NOTE: Distance from wall to closet flange centerline must be as listed below:

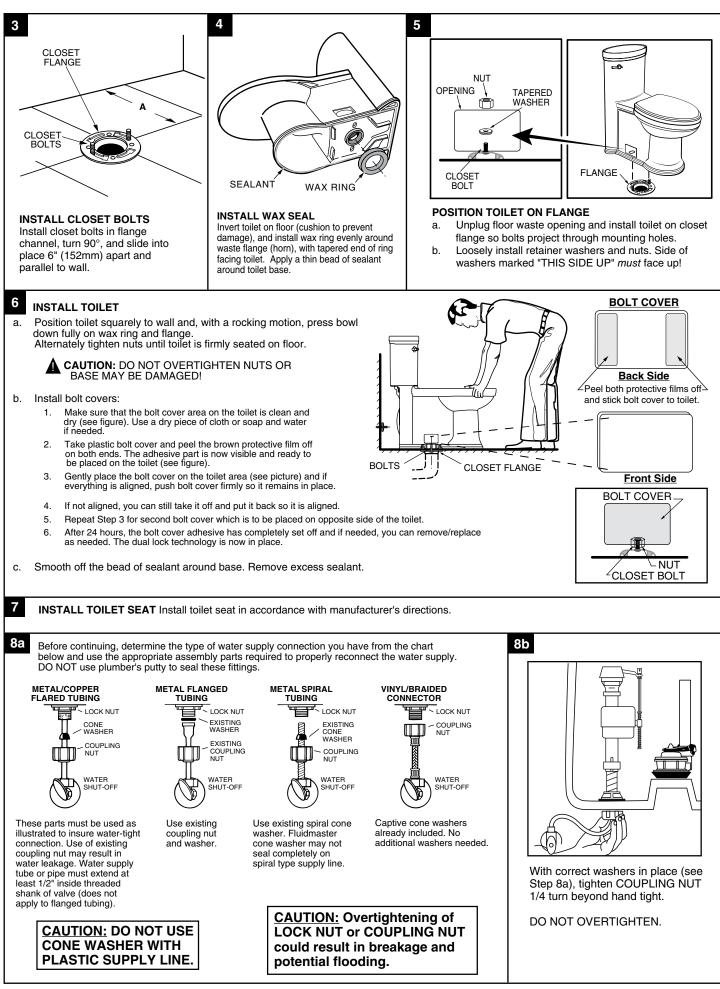
#### ARCHIVE 1.6 gpf/6 Lpf One-Piece Toilet Model 97920-60 ARCHIVE 1.28 gpf/4.8 Lpf One-Piece Toilet Model 97920-28

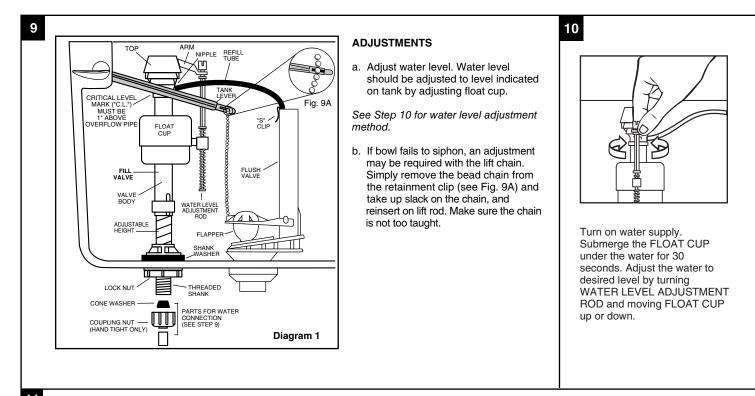




#### CHAPEAU 1.6 gpf/6 Lpf One-Piece Toilet Model 97820-60 CHAPEAU 1.28 gpf/4.8 Lpf One-Piece Toilet Model 97820-28





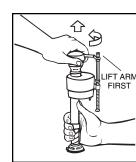


# 11 CARE AND CLEANING

When cleaning your toilet, wash it with mild, soapy water, rinse thoroughly with clear water and dry with a soft cloth.

**WARNING:** Do not use in-tank cleaners. These products can seriously damage fittings in the tank. This damage can cause leakage and property damage.

Porcher shall not be responsible or liable for any damage caused by the use of in-tank cleaners.



**IMPORTANT: Always** 

system.

clear sand and rust from

• Make sure water supply is

off. Remove valve TOP by

lifting arm and rotating top

counterclockwise, pressing

and arm 1/8 turn

down slightly on cap.

12



While holding a F container over the uncapped VALVE to prevent splashing, turn water supply on and off a few times. Leave water supply off.

 Replace TOP by engaging lugs and rotating 1/8 turn clockwise. MAKE CERTAIN TIP IS TURNED TO THE LOCKED POSITION. VALVE MAY NOT TURN ON IF TOP IS NOT FULLY TURNED TO THE LOCKED POSITION.

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Always use quality Fluidmaster repair parts when maintaining your Fluidmaster products. Fluidmaster shall not be responsible or liable for any damages caused by products used with Fluidmaster valves that were not manufactured by Fluidmaster, Inc.

## TROUBLESHOOTING

IF FILL VALVE SHUTS OFF BUT CONTINUES TO LEAK SLOWLY, repeat Step 12.

IF FILL VALVE TURNS OFF AND ON DURING PERIODS OF NON-USE, it is a signal you are wasting water because:

• The end of the refill tube is inserted into overflow pipe, below

water level in tank. Attach refill tube to overflow pipe using "S"  $\ensuremath{\mathsf{"S"}}$ 

clip provided.

• The flush valve is leaking because it's worn, dirty or misaligned

with tank ball or flapper (replace with a new flapper).

IF FILL VALVE WON'T TURN ON OR SHUT OFF or REFILL OF TANK WATER IS SLOW after valve has been in use for some time, Fluidmaster Model 242 Replacement Seal may be needed.

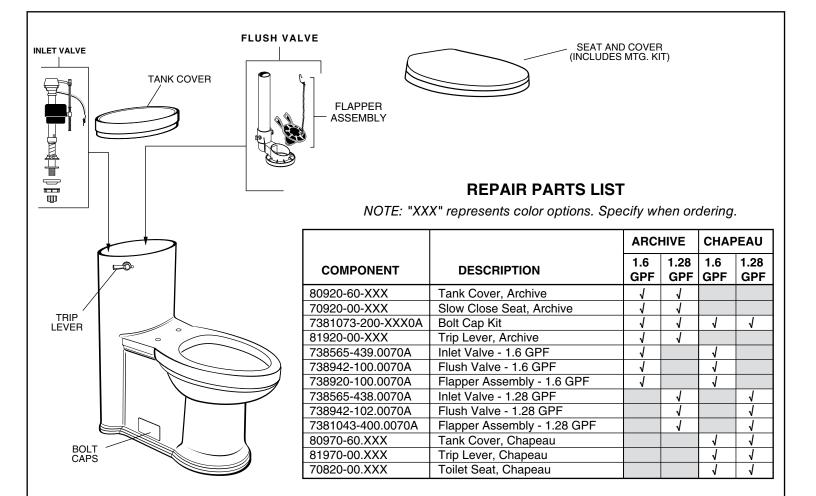
Go to our website at www.fluidmaster.com for more solutions to toilet problems.

For troubleshooting information please contact:

# FluidmasterIng

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TROUBLESHOOTING GUIDE		
PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Does not flush	a. Water supply valve closed.	a. Open valve and allow water to fill tank.
	b. Supply line blocked.	<ul> <li>Shut off water supply, disconnect supply line and inspect all gaskets and washers. Reassemble. Also, see Fluidmaster maintenance. (see Step 12)</li> </ul>
	c. Flush valve chain too loose or disconnected.	c. Readjust chain length as required.
	d. Sand or debris lodged in water control.	d. Shut off water supply. Remove cap and clean as per Step 12.
Poor or sluggish flush	a. Bowl water level too low.	<ul> <li>Check that refill tube is connected to water control and inserted into tank overflow without being kinked or damaged.</li> </ul>
	b. Supply valve partly closed.	b. Open supply valve fully. Be sure that proper supply tube size is used.
	c. Partially clogged trapway and/or drain pipe and/or vent.	c. Remove obstruction. Consult a plumber if necessary.
	d. Supply pressure too low.	d. Normal supply pressure must be at least 20 psi.
	e. Flush valve chain too tight, holding flush valve open.	e. Readjust chain length as needed. Review Step 9A.
Toilet leaks	a. Poor supply line connection.	a. Review Step 8a and 8b of installation procedure.
	b. Poor bowl to tank/floor connection.	b. Review Step 4 through 6 of installation procedure.
Toilet does not shut off	a. Flush valve seal leaking or deformed.	a. Clean debris from seal surface. Replace flush valve seal as needed.
	b. Sand or debris lodged in water control.	b. Shut off water supply. Remove cap and clean as per Step 12.