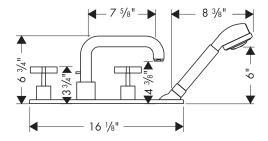
Instal	lation I	nstructi	ons / W	/arrant	y
		<b>Citterio</b> 39452XX1			
	A	hansgrohe	R®		906498017/2004

# Axor Citterio four-hole roman tub set with plate 39452XX1



## **Technical Data**

Flow rate @ 45 psi 7.5 gpm per side Handshower 2.5 gpm 145 psi 14.5 - 75 psi Recommended water pressure: 14.5 - 75 psi Recommended hot water temp.: 120°F - 140°F\*

#### **Installation Considerations**

- Roman tub rough 13444181 and mounting plate 39449001 must be installed, and the finished deck surface must be complete before this trim kit can be installed.
- Backflow preventer cartridge 94146000 is included with this kit, and must be used to provide protection from back siphonage. It is already installed on the 94148000 inner Secu-flex hose.

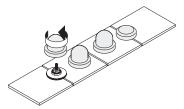
The 13444181 roman tub rough is listed by IAPMO.

<sup>\*</sup>Some municipalities limit the maximum water temperature from the water heater to 120° or below. Please know and follow all applicable local codes when setting the temperature on the water heater.

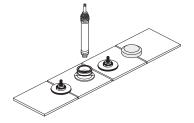
### Installation Instructions

# The water supply must be turned off at the main prior to installation of this kit.

 Remove the plastic plaster shields from the valves and the spout tee. Use a phillips head screwdriver to remove the screws from the white plastic handle snap connectors. Remove the snap connectors.

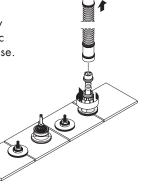


 Press the diverter firmly into place in the spout tee.

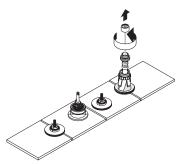


 Pull upward on the handshower holder plaster shield. Pull the outer Secu-flex hose completely away from the deck. Unscrew the white plastic winged nut from the bottom of the Secu-flex hose. Put the outer hose away in a safe location. Be extremely careful to prevent the high pressure hose from falling back beneath the tub.

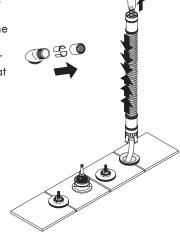




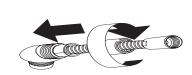
 Remove the brass plug from the end of the high pressure hose. Attach the chrome inner Secu-flex hose. Use the enclosed Hansgrohe Color towelette to clean and lubricate the inner hose. Have a co-worker use the towelette to clean and lubricate the ends of the outer hose. If the towelette is missing, use a soft cloth sprayed with a silicon lubricant.



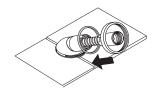
 Disassemble the handshower holder as shown in the diagram. Feed the inner hose through the outer hose. Secure the outer hose at the bottom with the white plastic winged nut. Remove the plaster shield. Compress the outer hose so that the hose end connection can be grasped.



 Feed the hose end connection through the handshower holder.
 Snap the two halves of the white plastic retainer over the inner hose.
 Slide the finished hose retaining ring over the end of the hose and the white plastic hose retainer. Screw it into the handshower holder.

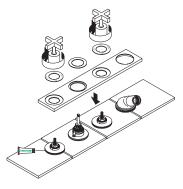


 Lower the handshower holder onto the handshower tee, feeding the hose assembly under the tub. The hole on the rear of the handshower holder should go over the positioning pin on the handshower holder tee.Install the handshower holder escutcheon

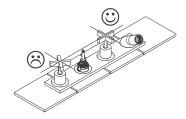


over the handshower holder. Screw it down over the tee.

- Position the plate over the valve and handshower assembly. Press gently into place.
- Place the hot and cold handle escutcheons in the recesses in the plate hot on the left, cold on the right. Position each handle over the valve. Grasp the barrel of the handle, and turn it clockwise to tighten it.



 Inspect the position of the cross portion of the handle. It should be straight, as shown in the picture.

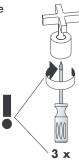


 If the handle is not straight, remove it from the valve by grasping the barrel and turning it counter clockwise.

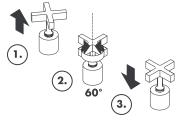




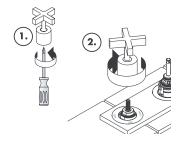
• Use a phillips head screwdriver to loosen the screw inside the handle assembly 3 complete turns clockwise.



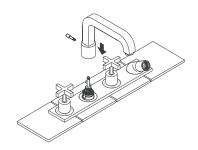
Pull upward on the cross to remove it.
 Turn it approximately 60°. Reinsert it. Tighten the screw.

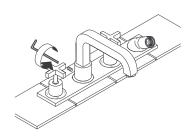


• Reinstall the handle.

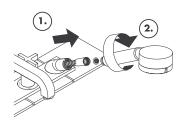


 Place the spout over the diverter assembly. Insert the diverter knob and tighten. Tighten the set screw, using the enclosed 3 mm allen wrench.





- Pull outward on the inner Secu-flex hose. Install a screen washer in the hose end connector. Install the handshower.
- Guide the handshower back into the handshower holder.



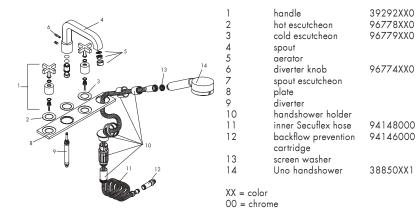
### **User Instructions**

- Turn the left handle to obtain hot water, the right handle to obtain cold water.
- When the water comes on, it will come through the spout. Pull the
  diverter lever up to divert the water to the handshower. When the
  water is turned off, the diverter will automatically reset to the spout
  position.

## **Troubleshooting**

Problem Water drips from spout when unit	Possible Cause	Solution Remove and clean valve	
is turned off.	valve carmage is almy or laully.	cartridge. Replace if faulty.	
Water leaks from under spout.	Set screw is too tight.	Loosen set screw slightly	
	Diverter is not straight.	Remove and reinstall diverter, pressing diverter evenly into place.	
Handspray does not retract	Diverter is faulty. Inner Secu-flex hose should be	Replace diverter. Pull out handshower. Clean and	
easily.	cleaned and lubricated.	lubricate inner Secuflex hose with cloth sprayed with silicon sealant.	
When handspray is pulled out, handshower holder comes off of tub.	Handshower holder not installed correctly.	Reinstall handshower holder according to installation instruction.	

# **Replacement Parts**



42 = platinum

# **Cleaning Recommendation for Hansgrohe Products**

Modern faucetry and shower products utilize a combination of materials to comply with the needs of the market with regard to design and functionality.

To avoid damage, it is necessary to use some caution when cleaning. Damage caused by improper treatment is not covered under the Hansgrohe warranty.

#### **Cleaning Materials for Faucets and Showers**

- To remove lime scale, use only products made specifically for that purpose. Always follow the manufacturer's instructions when using.
- Do not use cleaners that contain hydrochloric, formic, acetic, or phosphoric acids, as these
  will cause considerable damage to finishes and to plastic components.
- Never mix cleaning materials.
- Never use cleaners containing abrasives. Do not use abrasive cleaning cloths, pads, or sponges.

#### **Cleaning Procedures**

- Clean your faucets and shower products as and when required. Regular cleaning will prevent scale buildup and water spotting.
- Follow the label instructions. Do not allow any cleaner to remain on the product for longer than necessary.
- When using spray cleaners, spray first onto a sponge or cloth do not spray directly onto the product.
- After cleaning, rinse thoroughly with clear water to remove any cleaner residue.

#### Important

- Soap and shampoo residue can also cause damage to the product. Rinse well with clean water after use.
- If the surface is already damaged, harsh cleaning materials will cause further damage.

# **Limited Lifetime Consumer Warranty**

This product has been manufactured and tested to the highest quality standards by Hansgrohe, Inc. ("Hansgrohe"). This warranty is limited to Hansgrohe products which are purchased by a consumer in the United States after March 1, 1996, and installed in either the United States or Canada.

#### WHO IS COVERED BY THE WARRANTY

This warranty extends to the original consumer purchaser only.

#### WHAT IS COVERED BY THE WARRANTY

This warranty covers only your Hansgrohe manufactured product. Hansgrohe warrants this product against defects in material or workmanship as follows: Hansgrohe will repair at no charge for parts only or, at its option, replace any product or part of the product which proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If Hansgrohe is unable to provide a replacement and repair is not practical or cannot be timely made, Hansgrohe may elect to refund the purchase price in exchange for the return of the product.

#### LENGTH OF WARRANTY

Replacement or repaired parts of products will be covered for the term of this warranty as stated in the following two sentences. If you are a consumer who purchased the product for use primarily for personal, family, or household purposes, this warranty extends for as long as you own the product and the home in which the product is installed. If you purchased the product for use primarily for any other purpose, including, without limitation, a commercial purpose, this warranty extends only (i) for 1 year, with respect to Interaktiv and Retroaktiv products, and (ii) for 5 years, with respect to AXOR, ShowerPower and Pharo products.

#### THIS WARRANTY DOES NOT COVER, AND HANSGROHE WILL NOT PAY FOR:

- A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- B. Conditions, malfunctions or damage resulting from (1) improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration, or (2) the use of abrasive or caustic cleaning agents or "no rinse" cleaning products, or the use of the product in any manner contrary to the product instructions.
- C. Labor or other expenses for the disconnection or return of the product for warranty service, or for installation or reinstallation of the product.
- D. Accessories or related products not manufactured by Hansgrohe.

#### TO OBTAIN WARRANTY SERVICE

Contact your Hansgrohe retailer, or write to Technical Service at:

Hansgrohe Inc. 1492 Bluegrass Lakes Parkway Alpharetta GA 30004

Or, call Hansgrohe toll-free at (800) 334-0455.

In requesting warranty service, you will need to provide

- 1. The sales receipt or other evidence of the date and place of purchase.
- 2. A description of the problem.
- Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to Hansgrohe Inc. 1492 Bluegrass Lakes Parkway, Alpharetta, Georgia 30004, Attention: Technical Service, if required by Hansarohe.

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid.

#### **EXCLUSIONS AND LIMITATIONS**

REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. HANSGROHE NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO CREATE FOR IT ANY OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT.

HANSGROHE SHALL NOT BE LIABLE TO PURCHASER OR ANY PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, ARISING OUT OF BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY (INCLUDING MERCHANTABILITY).

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may have other rights which vary from State to State.

You may be required by law to give us a reasonable opportunity to correct or cure any failure to comply before you can bring any action in court against us under the Magnuson-Moss Warranty Act.

#### PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your Hansgrohe product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of the product. If you have questions at any time about the use, installation, or performance of your Hansgrohe product, or this warranty, please call or write to us at the toll-free number and address printed above.

website: www.hansgrohe-USA.com