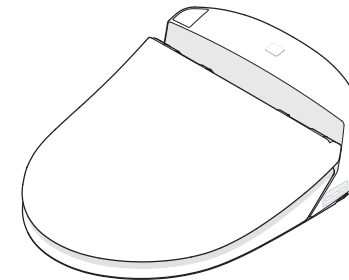


Washlet E200

SW844 (Elongated Type)
SW843 (Round Type)

TOTO

1155 Southern Road
Morrow, GA 30260
(770) 282 8686



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For your safety, be sure to inspect your Washlet E200 occasionally.

- Is the power plug abnormally hot?
- Is the power plug covered with dust?
- Is the outlet loose?
- Is your Washlet operating differently than usual?

* In case anything is abnormal, contact TOTO USA to prevent a fire or an electrical shock.

* Thank you for your recent purchase of the TOTO Washlet. Please read the enclosed information to ensure the safe use of your product.




* Be sure to read this Instruction Manual before using your product and keep it in a safe place for future reference.



Important Safety Instructions




Be sure to read the following safety instructions and use the product only as described in this manual. Please follow basic safety instructions to ensure the safe use of your product.

READ ALL INSTRUCTIONS BEFORE USING

The following symbols are used to indicate important safety instructions for the use of the product.

| Symbol | Definition |
|---|---|
|  | The  symbol indicates a prohibited use of the product. The symbol to the left means "Do not disassemble this product". |
|  | This symbol is used to indicate a required step in the use of this product. The symbol to the left means "Always follow this precaution". |

|  DANGER | | | | | | | |
|---|--|---|------------------------------------|--|-------------------------------------|---------------------------|--|
| Avoid direct contact with water | Do not wash the main unit or electrical plug with water or detergent. ● Doing so may cause fire or electrical shock. | | | | | | |
| Do not use this product in wet or damp places | Do not use this product in wet or damp places, such as a shower or bathtub area. ● Doing so may cause fire or electrical shock. | | | | | | |
| Do not disassemble | Never disassemble, repair or modify this product. ● Doing so may cause fire or electrical shock. | | | | | | |
| Do not handle the electrical plug with wet hands | Do not handle the electrical plug with wet hands. ● Doing so may cause electrical shock. | | | | | | |
|  | Discontinue use of a malfunctioning product. ● If the following occurs, disconnect the electrical plug from the wall outlet, and close the water shutoff valve to prevent the flow of water. Possible malfunctions: <table border="0" style="width: 100%;"> <tr> <td>● Water leaks from either the main unit or the water pipes.</td> <td>● The product feels extremely hot.</td> </tr> <tr> <td>● The product makes a strange noise or emits a strange odor.</td> <td>● The product is cracked or broken.</td> </tr> <tr> <td>● The product is smoking.</td> <td></td> </tr> </table> ● Continued use of a malfunctioning product may result in fire or electrical shock or cause water damage. | ● Water leaks from either the main unit or the water pipes. | ● The product feels extremely hot. | ● The product makes a strange noise or emits a strange odor. | ● The product is cracked or broken. | ● The product is smoking. | |
| ● Water leaks from either the main unit or the water pipes. | ● The product feels extremely hot. | | | | | | |
| ● The product makes a strange noise or emits a strange odor. | ● The product is cracked or broken. | | | | | | |
| ● The product is smoking. | | | | | | | |

|  DANGER | | | | | |
|--|--|--|---|---|---|
|  | Avoid damaging the electrical cord or toilet seat cord. Do not crack, bend, twist or pull the cords. Do not treat or heat the cords or place heavy objects on top of them ● Use of damaged electrical cords may result in a short circuit, electrical shock or fire. | | | | |
| | Do not use a loose or faulty electrical outlet. ● Doing so may cause fire or electrical shock. | | | | |
| | This product should be used with 120V, 60Hz electrical current only. ● Use of multi-prong outlet adapters with this product may result in overheating or fire. | | | | |
| | Only use tap water or potable water (ground water). ● Use of water that is not safe for drinking may cause irritation or injury to the skin. | | | | |
| | Do not insert fingers or any other object into the warm air blower outlet. Do not obstruct the outlet with clothing or your hand ● Obstruction of the warm air blower outlet could result in injury or property damage. | | | | |
|  | Improper use of heated toilet seats can result in a low-grade burn. ● When sitting on the heated toilet seat for extended periods of time, turn the temperature setting to OFF. ● Make sure that the temperature setting for the heated toilet seat has been set to the OFF position before being used by the following: <table border="0" style="width: 100%;"> <tr> <td>- Young children, the aged or users who cannot perform appropriate setting of the temperature.</td> </tr> <tr> <td>- Sick or disabled users who do not have freedom of movement.</td> </tr> <tr> <td>- Users who are on medication that causes drowsiness.</td> </tr> <tr> <td>- Users that have consumed a great deal of alcohol or who are extremely tired and may fall asleep while using the toilet.</td> </tr> </table> | - Young children, the aged or users who cannot perform appropriate setting of the temperature. | - Sick or disabled users who do not have freedom of movement. | - Users who are on medication that causes drowsiness. | - Users that have consumed a great deal of alcohol or who are extremely tired and may fall asleep while using the toilet. |
| | - Young children, the aged or users who cannot perform appropriate setting of the temperature. | | | | |
| | - Sick or disabled users who do not have freedom of movement. | | | | |
| - Users who are on medication that causes drowsiness. | | | | | |
| - Users that have consumed a great deal of alcohol or who are extremely tired and may fall asleep while using the toilet. | | | | | |
| Periodically remove dust and dirt from the electrical plug and make sure it is securely plugged into the wall outlet. ● Failure to do so may result in electrical shock or fire. ● Pull the plug out from the outlet and wipe clean with a dry cloth. | | | | | |
| Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord. ● Pulling on the cord may cause damage and result in electrical shock or fire. | | | | | |
| Removal of the electrical plug | When removing the main unit for cleaning, be sure to unplug the electrical cord from the wall outlet to prevent the risk of electrical shock. | | | | |
| Grounded Outlet | Make sure that a proper grounded (3 prong) outlet has been installed. ● Failure to install in a grounded outlet could result in electrical shock in the event of a malfunction or short circuit. | | | | |



WARNING

Use only a mild dish detergent diluted with water to clean your Washlet. Do not use the following to clean the Washlet.

Toilet bowl cleaner, household cleaner, benzene, paint thinner, powdered cleanser, or nylon scrubbing pads.

- Use of any cleaning product other than diluted dish detergent may crack the plastic and cause injury to the user or may damage the hose resulting in water leakage.

Do not stand on or place heavy objects on top of the toilet.

- To avoid injury or damage to the toilet unit, do not stand on or place heavy objects on top of the toilet.

Do not raise the toilet seat or lid while objects are resting on top of the toilet.

- Lifting the toilet seat/cover with objects resting on them could cause the main unit to become detached, resulting in injury.

Do not bend or crush the water hose.

- Bending or crushing the water hose may result in water leakage.

To prevent sudden water leakage, do not remove the water filter and drain valve when the water shutoff valve is open.

- Refer to Page 24 for instructions on cleaning the water filter.
- Do not install base plate to Washlet when not attached to the toilet.
- ✱ Fire or damage may result.

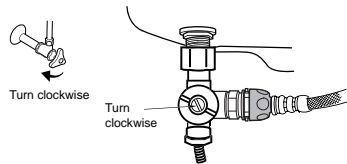
Do not use this product while smoking.

- To avoid the risk of fire, do not smoke while using this product.

When not using the Washlet over an extended period of time, drain the water out of the hose and pull the electrical plug from the wall outlet.

- Water left standing in the toilet hose over an extended period of time could cause irritation to the skin.
- Refer to Page 30 for instructions on draining the hose.

If water leakage should occur, always close the water shutoff valve and then turn off the water.



When installing the water drain valve with water filter, make sure that it is securely tightened in its proper position.

- Improper tightening of the water valve may result in water leakage.

Preventing damage due to frozen pipes and hoses.

- Frozen water pipes will cause the main unit and the pipes to break, resulting in water leakage.
- Regulate the room temperature to prevent the pipes and hoses from freezing during cold months.

Refer to Page 28 for instructions on how to prevent frozen pipes



DANGER

To reduce the risk of electrocution:

1. Do not use while bathing.
2. Do not place or store products where it can fall or be pulled into tub or sink.
3. Do not place in or drop into water or other liquid.
4. Do not reach for a product that has fallen into water. Unplug immediately.



WARNING

To reduce the risk of burns, electrocution, fire or injury to persons:

1. Close supervision is necessary when this product is used by, on, or near children or invalids.
2. Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
3. Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped in water. Return the product to a service center for examination and repair.
4. Keep cord away from heated surfaces.
5. Never block the air openings of the product or place it on a soft surface, such as a bed or couch, where the air openings may be blocked. Keep the air openings free of lint, hair, and the like.
6. Never use while sleepy or drowsy.
7. Never drop or insert any object into any opening or hose.
8. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
9. Connect this product to a properly grounded outlet only. See Grounding Instructions.
10. Reservoir should be filled with water only.

Save these instructions.

Grounding Instructions

This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electrical current. This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.



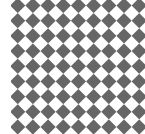
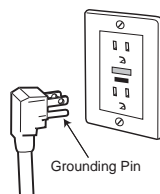
DANGER - Improper use of the grounding plug can result in a risk of electric shock.

If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat blade terminal. The wire insulation having an outer surface that is green with or without yellow stripes is the grounding wire.

Check with a qualified electrician or serviceman if the grounding wire instructions are not completely understood, or if in doubt as to whether the product is properly grounded.

This product is factory equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product. Do not modify the plug provided - if it will not fit in the outlet, have the proper outlet installed by a qualified electrician. If the product must be reconnected for use on a different type of electric circuit, the reconnection should be made by qualified service personnel.

If it is necessary to use an extension cord, use only a three wire extension cord that has a three blade grounding plug, and a three-slot receptacle that will accept the plug on the product. Replace or repair a damaged cord.



Operational Instructions

Always follow these precautions to ensure the safe use of your product.

Do not wipe the toilet unit or seat with a dry cloth or toilet paper.

- Use of a dry cloth or toilet paper to wipe the toilet bowl, seat or lid will scratch the surface.

Refer to Page 20 for instructions on how to care for your Washlet.

Do not expose the Washlet to direct sunlight.

- Use of the product under direct sunlight may result in discoloration of the plastic, inconsistent temperature control of the toilet seat or malfunction of the remote controller.

Avoid getting urine on the main unit or the wand as this may result in malfunction of the product.

Do not cover the seat sensor, or remote control transmitter.

- Covering the sensor or remote control transmitter will prevent them from working properly.

Do not lean back against the lid

- Leaning against the toilet seat cover may damage or break it.

To avoid electrical damage to your unit, be sure to unplug the electrical plug during lightning storms.

Do not use the Washlet near a radio or stereo equipment.

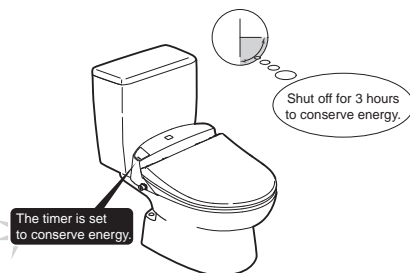
- Use of the Washlet near a radio, etc. will cause electrical interference.

Tips for Using the Washlet

Protect the environment and reduce the use of water and electricity.

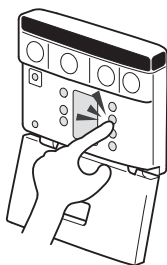
Use the timer and save energy.

Set the timer so that it shuts off the toilet seat and water heater each day at the same time to save energy. The shutoff time can be set for 3, 6 and 9 hours. See page 17.



Reduce the temperature setting to save energy.

The toilet seat temperature can be reduced to a comfortable setting to save energy. See page 16.



Keep the lid closed to keep the toilet seat warm and conserve energy.

Keeping the lid closed will help maintain the warmth of the toilet seat.



Turn the power switch to OFF when the Washlet is not being used over extended periods of time.

Turn the power switch off when leaving the house to conserve energy. See page 10.



Performance Features

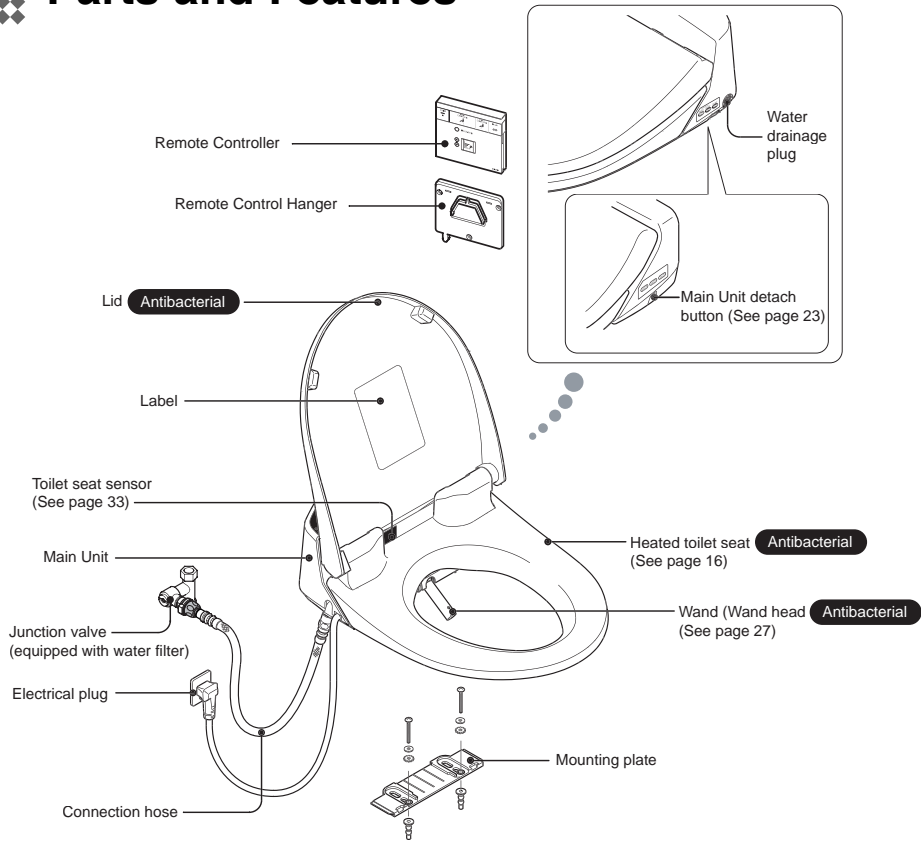
| Washlet Functions | | Page |
|---------------------------|---|------|
| Rear Wash | ● Washes the rear portion of the body. | 14 |
| Front wash | ● Front wash for ladies. | |
| Water pressure adjustment | ● The water pressure can be adjusted to soft or strong. | 14 |
| Oscillate | ● The wand moves back and forth for a wide-range and thorough wash. | 15 |

| Amenities | | Page |
|------------------------|---|------|
| Heated toilet seat | ● Warms the toilet seat. | 16 |
| Warm air drying | ● Dries wet portions with warm air. | 15 |
| Temperature adjustment | ● Adjusts the temperature of the water, toilet seat and warm air dryer. | 16 |
| Remote controller | ● Allows for easy operation while on the toilet seat. | 11 |
| Seat sensor | ● The sensor detects when someone sits on the toilet seat. | 15 |
| Soft Close | ● Gently lowers the toilet seat and lid. | — |

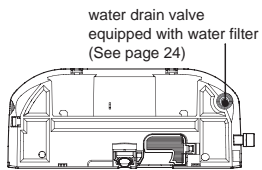
| Energy Saving Features | | Page |
|------------------------|--|------|
| Energy Saving Timer | ● Conserve energy by pre-setting the timer to turn off the toilet seat and water heater for the same time period each day. (Can be set for 3, 6 or 9 hour periods of time) | 17 |
| Power OFF | ● Turn the button to the OFF position to stop warming the toilet seat and conserve energy. | 13 |

| Sanitary Features | | Page |
|------------------------------------|--|--------|
| Removable toilet seat and lid | ● The toilet seat and lid can be removed for easy cleaning. | 21, 22 |
| One-touch removal of the Main Unit | ● The main unit can be removed with a simple "one-touch" mechanism for easy and thorough cleaning. | 23 |
| Anti-bacterial feature | ● The toilet seat and buttons have been treated with an anti-bacterial finish. | 10 |
| Self Cleaning | ● The wand tip is automatically washed before and after each use. | — |
| Wand Cleaning | ● The wand can be extended without spraying water for easier cleaning. | 27 |

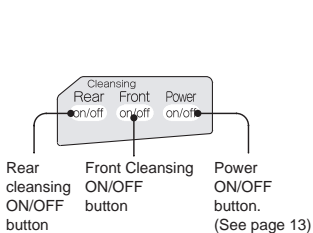
Parts and Features



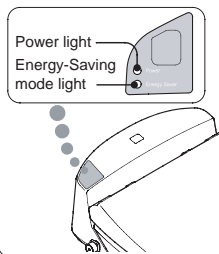
Bottom of Main Unit:



Main Unit Controls:



Main Unit Display:



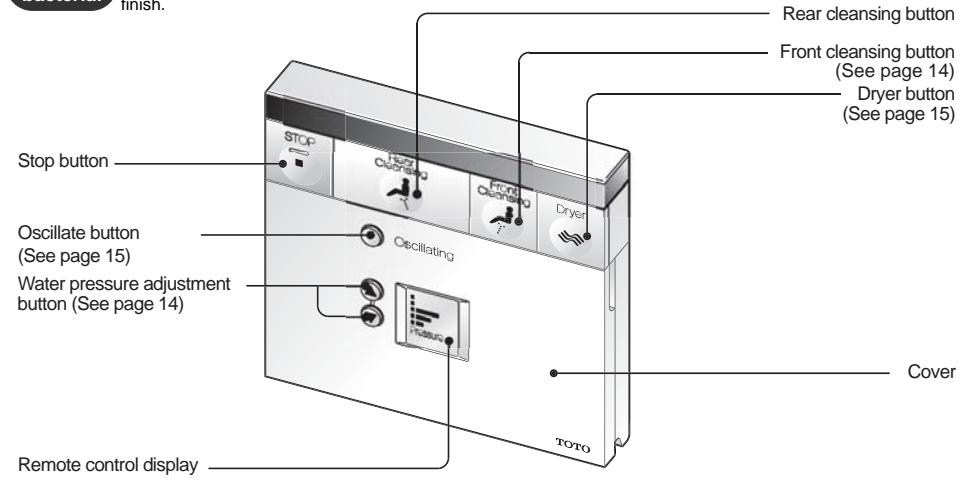
Remote Controller

- The main control buttons have imprints for vision-impaired users.

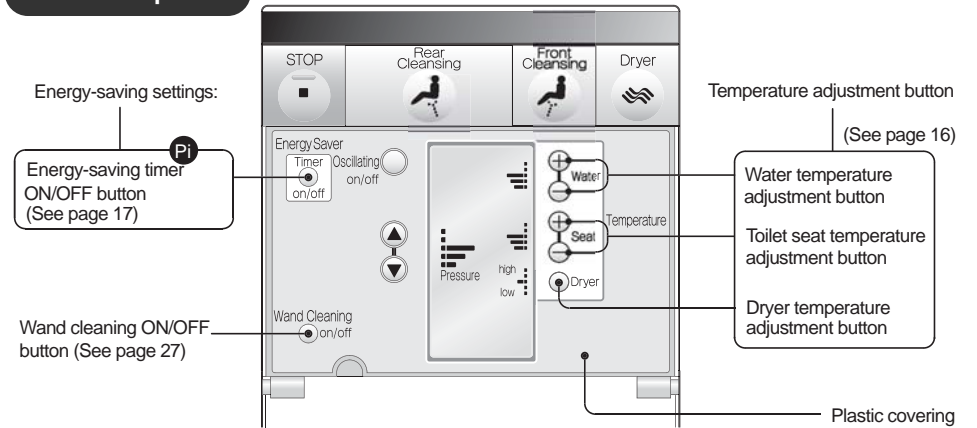
Pi a digital “ping” will sound on while the main unit is receiving signals from the remote controller.

Cover Closed

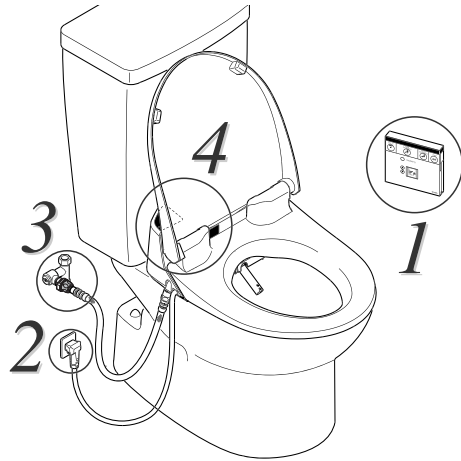
Anti-bacterial The control buttons have been treated with an anti-bacterial finish.



Cover Open



Before Using the Washlet



Preparation

1 Insert batteries into the remote controller.

① Remove the remote controller from its wall hanger.

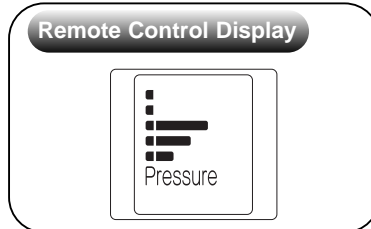
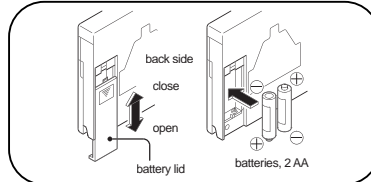
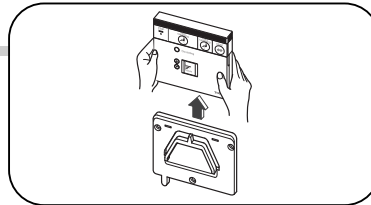
- Grasp the remote controller at each side and pull straight up.

② Open the battery lid on the back of the remote controller.

③ Insert 2 AA batteries into their correct positions into the battery compartment.

④ Close the battery lid.

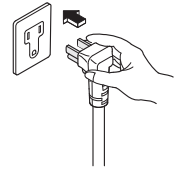
- If the batteries are properly inserted, the remote controller display will appear as in the figure shown at the right.



Regarding dry cell batteries

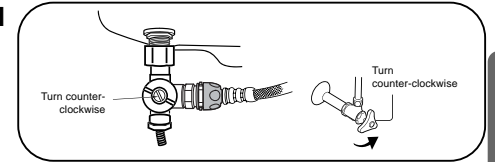
- Always adhere to the following precautions to prevent ruptured batteries and battery acid leakage.
 - Use the same type of batteries each time you replace batteries.
 - Remove the batteries from the battery compartment when not using the remote controller for extended periods of time.
 - Do not use rechargeable batteries.
 - Settings (temperature, energy saving mode) may be lost when replacing batteries. Be sure to reset the desired settings after installing new batteries.

2 Insert the plug into the wall outlet.



3 Open the water shutoff valve and junction valve.

- Use a flat head screwdriver to open the water shutoff valve.

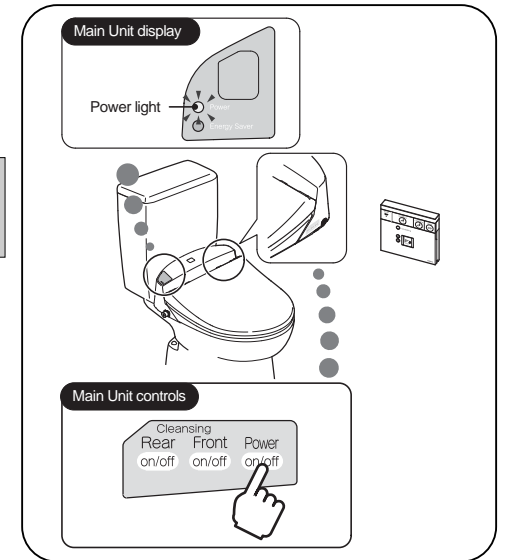


4 Check the [Main Unit Display].

- Is the "POWER" light on the Main Unit display ON?

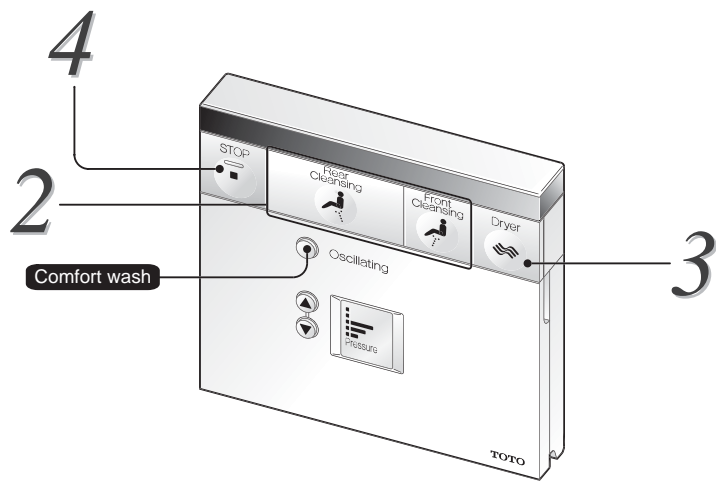


If the light is not ON, push the "POWER" button on the main unit to turn the light on.



How to Use the Washlet

Standard use



1 Sit

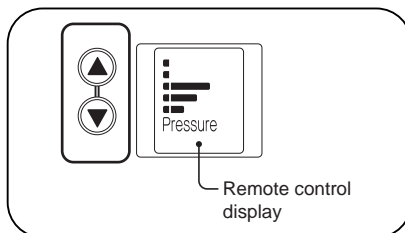
The toilet seat sensor is activated and all of the functions are ready for use.

2 Wash



- 1 Warm water is sprayed. **Tip** 1 2 Adjust the water pressure.

- Push the rear wash button.
- Push the front wash button.



3 Dry



- Turn on the warm air dryer for the final touch.
- Wipe excess water away with a piece of toilet paper before drying for better results.

4 Stop



To achieve better results

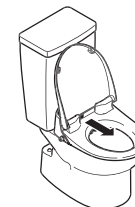
Comfort wash: Oscillating Wash

The wand moves back and forth for a wide-range and thorough wash.

1. Push the desired button.
2. Push the Oscillating button to activate the moving wash.
3. Push the Oscillating button again to turn off the moving wash function.

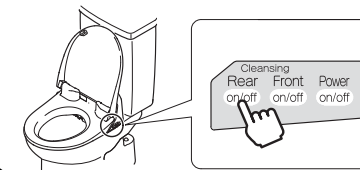
About the toilet seat sensor:

- The toilet seat sensor detects when someone sits down on the toilet seat.
- The toilet seat sensor projects an infrared light as shown in the figure to the right. [figure]
- Depending on the conditions for use of the toilet, the toilet seat sensor may not work properly. (Refer to page 33).



If the remote controller batteries need replacing:

- Use the rear cleansing or front cleansing buttons on the Main Unit controls to activate the wash functions.



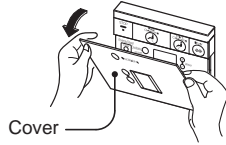
Tip 1 Be sure to sit deep into the back of the toilet when sitting on the toilet seat. This will ensure the best wash position and prevent water from splashing.

For Best Results

Adjusting the Temperature

- Use the remote controller to adjust the water temperature, toilet seat temperature, or dryer heat to the desired setting.

1 Open the Remote Controller Cover.

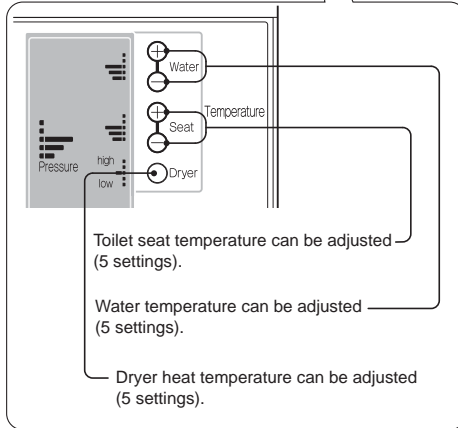
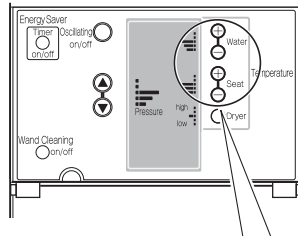


2 Adjust the temperature.

- Adjust the temperature setting for the water and toilet seat by pushing the (+) and (-) buttons. There are 5 settings.

To turn off the temperature display, push down on the (-) button until the display goes out.

Tip 1



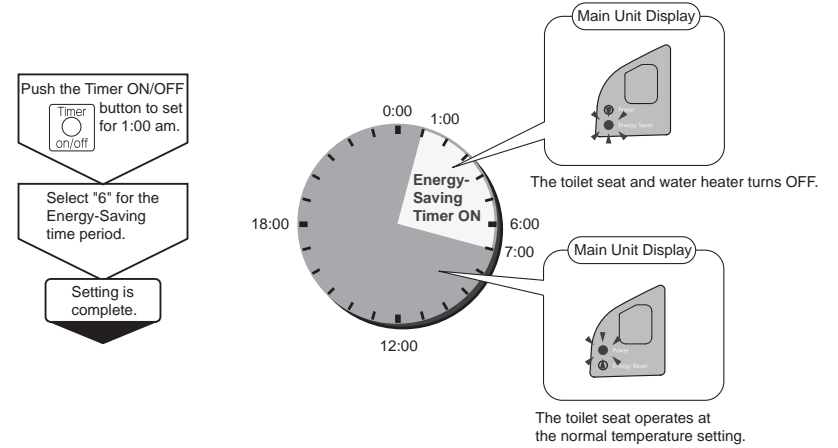
- The dryer temperature can be adjusted to 5 different settings by pushing the (Dryer) button. The dryer heater is not activated unless the dryer button (page 15) is pressed. The dryer heater is not disabled as explained above.

Tip 1 ● Temperature settings (water, toilet seat, and dryer) may be lost when replacing batteries. Be sure to reset the desired settings after installing new batteries.

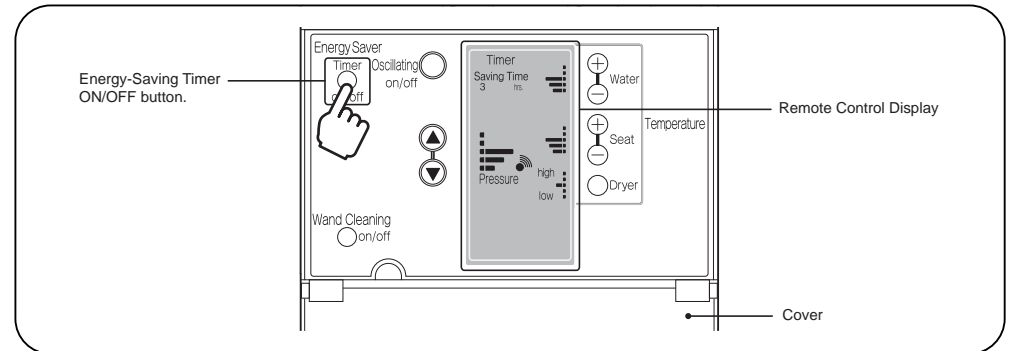
Energy-Saving Features

Energy-Saving Timer

- Set the timer so that it shuts off the toilet seat and water heater each day at the same time to save energy. The shutoff time can be set for 3, 6 and 9 hours.
- For example.....To set the timer for 1:00 to 7:00 am (6 hour period):

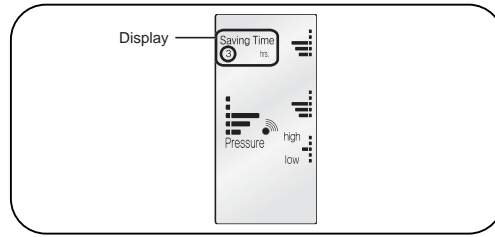


How to Use the Energy-Saving Timer



Example) Setting the Energy-Saving Timer for 1:00 am ~ 7:00 am (6 hours).

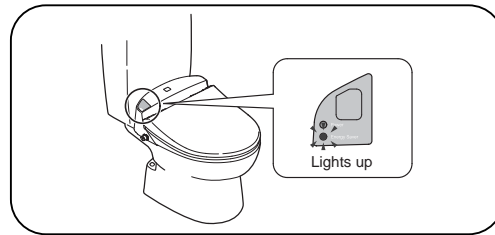
- 1 Select the time that you want the timer to turn on and press the Timer ON/OFF button on the Remote Controller.



Energy-Saving Mode Starts

- "Energy-Saving Timer" and "Energy-Saving Time" are displayed on the Remote Controller display panel. **Tip 1, 2**

- 2 Press the Timer ON/OFF button and set the time period to 6 hours.



- "Energy-Saving Timer 6" is displayed.
- The "Energy Saving" light (green) will light up on the Main Unit Display Panel while the unit is in Energy-Saving mode.

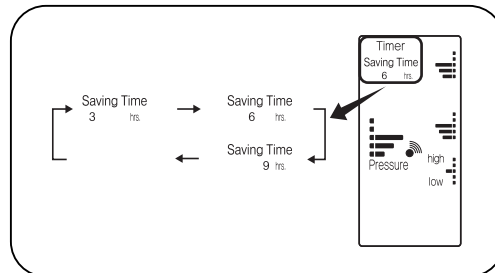
Changing the Energy-Saving time.

- The energy-saving time period can be set to 3, 6 or 9 hour intervals.

Press the Timer ON/OFF button.



- Each time the button is pressed, the setting changes from 3 to 6 to 9 to OFF. (OFF does not appear on the display panel.)

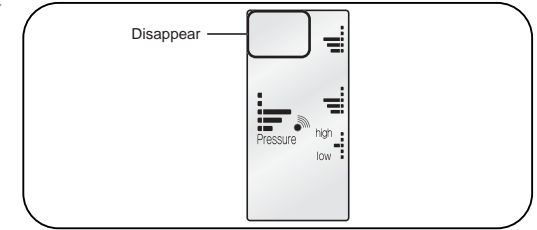


- Tip 1** Using the toilet while the Energy-Saving Timer is activated:
- When you sit down on the toilet seat when the Energy-Saving Timer is ON, The toilet seat and water tank will warm up temporarily and then turn off automatically.
 - In this case, it will take approximately 15 minutes for the seat to warm up.
 - It will take approximately 10 minutes for the tank to heat the water.

- Tip 2**
- When changing the start time for Energy-Saving mode, first turn the timer OFF and then set the new time by pressing the Timer ON/OFF button again.

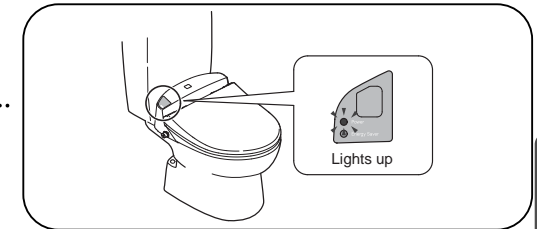
Turning off the Energy-Saving timer.

- Press the Timer ON/OFF button until the "Energy-Saving Timer" and the "Energy Saving Time" disappear from the display window.



Energy-Saving Mode Stops

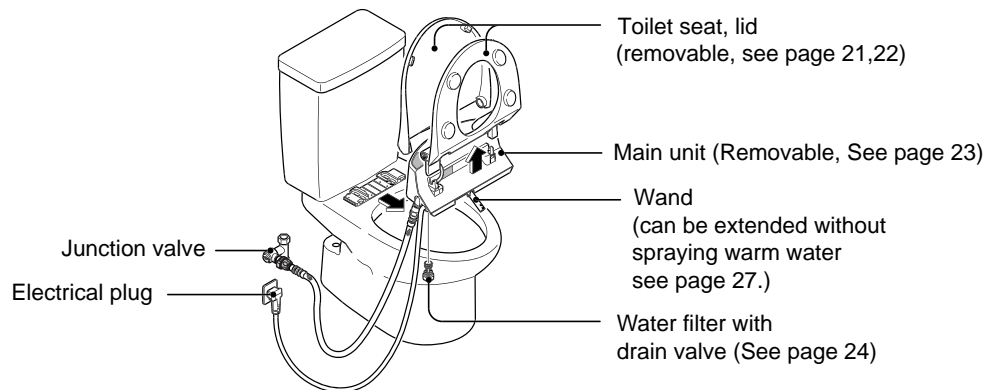
- The Energy-Saving light on the Main Unit Display Panel goes out.
- The "Power" light on the Main Unit Display Panel comes on.



Caring for your Washlet

Before Cleaning the Washlet

Each component can be disassembled for a thorough cleaning.



Daily Care and Maintenance

Cleaning the main unit, toilet seat and lid.

Wipe the components with a soft damp cloth.

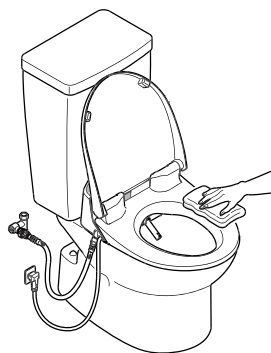
- Wet and wring out a soft cloth for wiping the surface of the components. **Tip 1, 2**

Cleaning very dirty components.

- Wet a soft cloth with Washlet cleaner or diluted dish detergent (mild alkaline) and wipe down the washlet surfaces.
- Then wipe off the detergent solution with a damp cloth.

If toilet bowl cleaner gets on the plastic components.

- Wipe down the component surface with a wet cloth and wipe dry.



- Tip 1**
- Do not use a dry cloth or toilet tissue to wipe plastic components as this may scratch the surfaces.
 - Be careful not to get water on the electrical components. Always wipe up any excess detergent and water that gets into crevices.

- Tip 2**
- Always keep the toilet seat sensor and remote control transmitter free from dust and dirt to ensure optimum operation. (See page 33, 34.).

When cleaning the toilet bowl with cleaner

- After using toilet bowl cleaner or disinfectant to clean the toilet bowl, flush the bowl right away (within 3 minutes) and leave the toilet seat and lid open. Wipe away any cleaner that spills onto the toilet seat. (To prevent evaporated gas from the toilet bowl cleaner from getting into the main unit of the Washlet.)

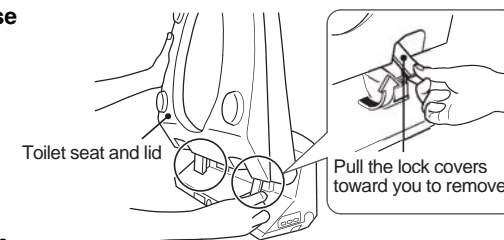
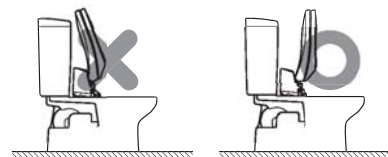
Thorough Cleaning of the Product

Cleaning the main unit, toilet seat and Lid.

- Each component can be disassembled for a thorough cleaning.

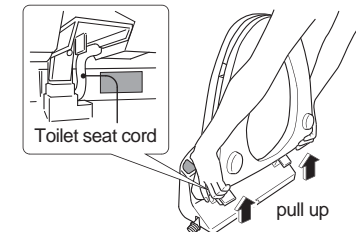
How to Remove the Toilet Seat & Lid

1 Open the toilet seat and lid and raise the left and right lock covers.

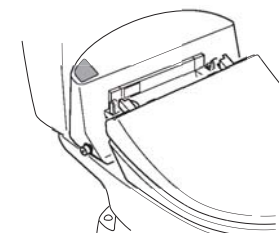


2 Grasp the toilet seat and lid with both hands and pull straight up.

- The toilet seat cord can only be extended about 0.6" (1.5 cm). Do not apply force to pull the cord out as this may damage the wires.



3 After removing the toilet seat and lid, place them on top of the toilet bowl for cleaning, as shown in the drawing.



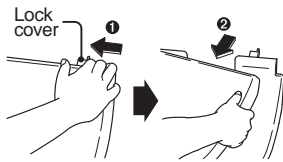
4 Clean the toilet seat, lid and main unit.

- Refer to the "Daily Care and Maintenance" instructions on page 20.

Lid can be removed from the toilet seat

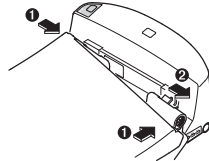
[How to remove it]

- Place your finger on the lock cover and push it in the inward direction.
- Gently move the lid to the right and left to detach it from the toilet seat.



[How to reattach it]

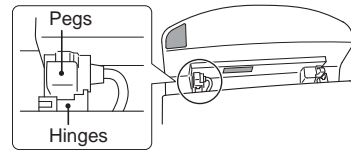
- Position the lid into the arrow markings on the right and left and line up with the toilet seat.
- Move the right hinge to the outward direction.



How to Reattach the Toilet Seat & Lid

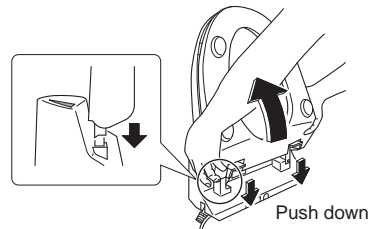
5 Align the left and right seat holes with the pegs on the Washlet.

- Grasp the seat and lid so that hinges are aligned with the pegs



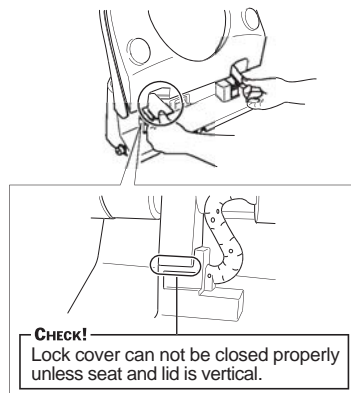
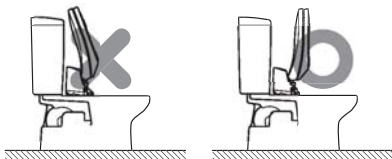
6 Keep seat and lid vertical and insert onto pegs.

- Install seat and lid by aligning them vertically.
- * Caution: Do not insert at an angle or apply unnecessary force.
- * Caution: Do not twist heated seat cord while installing seat.



7 Keep seat and lid vertical and close seat lock covers.

- Make sure lock covers close fully with a click.
- * If lock covers are not correctly closed and locked, seat may come off.



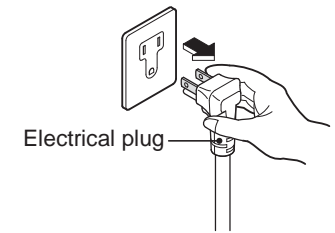
Cleaning the area between the main unit and the toilet bowl.

(Perform once a month.)

- The main unit can be removed for easier cleaning of the toilet bowl and bottom of the main unit.

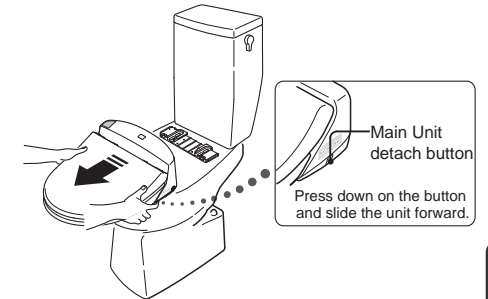
1 Pull the plug from the wall outlet.

- Take care not to get water on the plug.



2 Remove the Main Unit.

- Press down on the main unit detach button located on the right side of the main unit and pull it forward.
- * Do not pull the connection hose or power cord with force when removing the main unit.



3 Clean the Main Unit.

- Refer to the "Daily Care and Maintenance" instructions on page 20.

4 Reattach the Main Unit.

- Line up the center of the main unit with the center of the base plate.
 - Slide the main unit along the top of the toilet bowl rim until it clicks into place.
- * The Washlet will not operate if the main unit is not inserted correctly into the base plate.



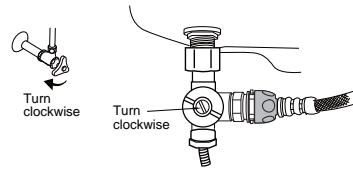
Periodic Cleaning of the Product

Cleaning the water filter.

- When the water pressure for rear wash or the front wash feature gets low, it's time to clean the water filter. There are two water filter that you need to clean, one is located at the main unit and the other is in the Junction valve unit.

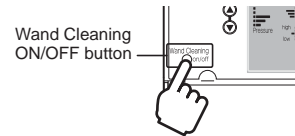
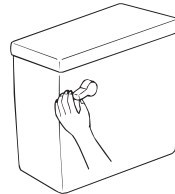
1 Close the water supply shut-off valve and junction valve.

- Shut off the water valve with a flat head screwdriver.
- Drain out the water in the toilet tank to depressurize the water pipes.



2 To access the water filter, pressure in both the water line and main unit must be reduced first. In order to do this, you must follow these steps.

- Flush the toilet.
- Press the "Wand Cleaning" button once on the remote control.
- Press the "Wand Cleaning" button again to retract the wand.



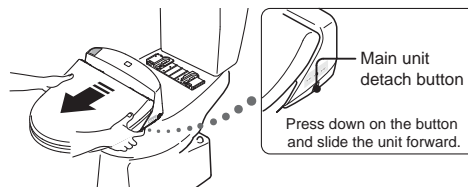
⚠ Caution!



Do not remove the water filter with the water shutoff valve in the OPEN position to prevent sudden water discharge.

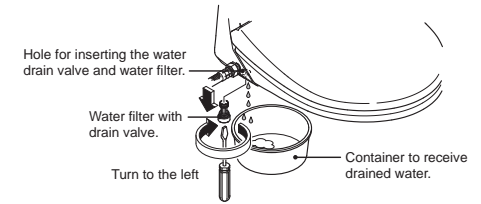
3 Remove the main unit.

- Press down on the main unit detach button to the right and slide the main unit forward to remove.



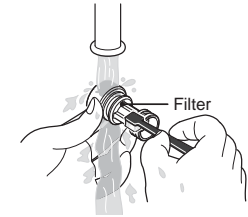
4 Remove the water filter and drain valve.

- Loosen the water filter and drain valve with a flat head screwdriver and pull it out.



5 Clean the water filter.

- Remove the filter and clean the mesh by running it under water. **Tip 1**
- * Use a small brush, such as a toothbrush to remove any dirt that is lodged in the mesh.
- * Remove any dirt that may have deposited inside the hole for inserting the drain valve with a cotton swab.



6 Reinstall the water filter and drain valve.

- Insert the water filter and drain valve and tighten securely with the screwdriver.

⚠ Caution!



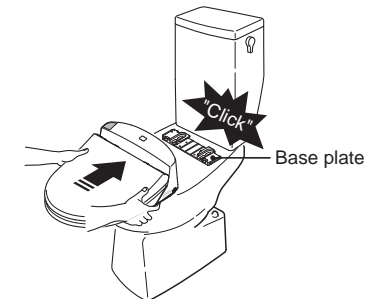
Always perform the following

Be sure to tighten the water filter and drain valve securely.

- A loose filter may result in water leakage.

7 Reattach the main unit.

- Line up the center of the main unit with the center of the base plate.
- Slide the main unit along the top of the toilet bowl rim until it clicks into place.
- * The Washlet will not operate if the main unit is not inserted correctly into the base plate.



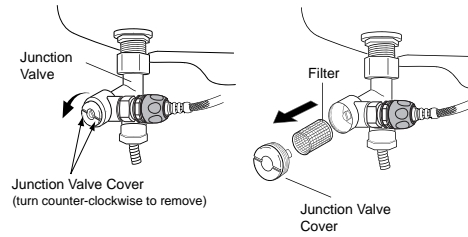
Tip 1

Cleaning the filter

- Use only plain water to clean the filter. Do not use detergent or cleaning solution.
- Do not remove or tear the filter.
- If the filter becomes extremely dirty, we recommend that you replace it with a new one.

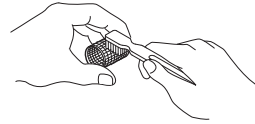
8 To access the “junction valve” filter, the junction valve cover must be removed. Use a large flathead screwdriver or coin and turn the valve cover counter-clockwise.

- Place a container underneath the junction valve. After removing the junction valve cover, gently pull the filter out.



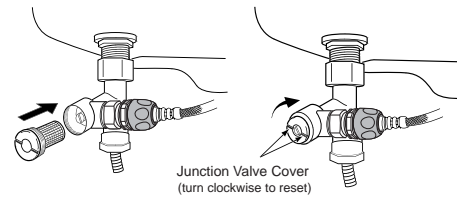
9 Clean the filter.

- Remove sediment from the filter using a toothbrush.

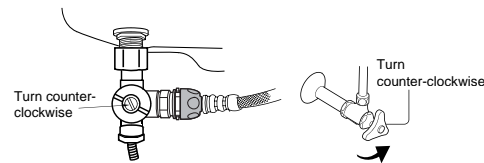


10 Insert the junction valve cover with filter.

- Push the junction valve cover with strainer into the junction valve and turn it clockwise. Be sure to tighten it securely.



11 Open the water supply shut-off valve and the junction valve.



Cleaning the wand.

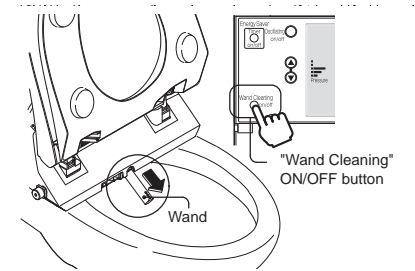
- The wand can be cleaned without spraying warm water.

1 Extend the wand.

- Push the “Wand Cleaning” ON/OFF button on the remote controller.

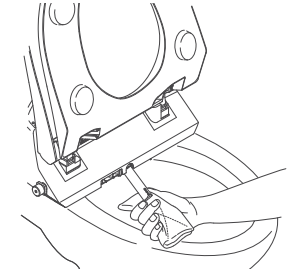
The wand is extended

- The wand will automatically retract after 5 minutes.



2 Clean the wand.

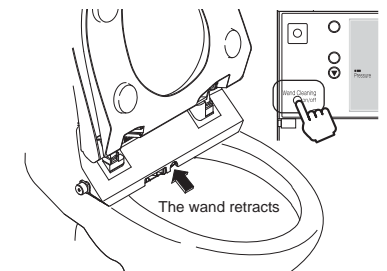
- Wipe the wand clean with a soft damp cloth.
- ✳ Do not apply force when pushing or pulling the wand as this may damage the mechanism.



3 Store the wand.

- Push the “Wand Cleaning” ON/OFF button again.

The wand retracts and is automatically cleaned



Preventing Damage Due to Frozen Water Pipes

When there is a risk of frozen water pipes:

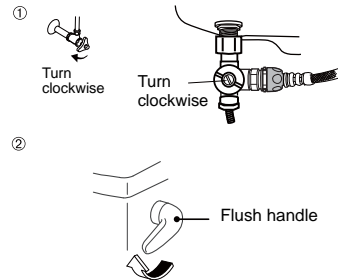
During cold months when the outdoor temperature is at freezing or below, keep the room temperature warm enough to avoid the risk of frozen water pipes. If this is not possible, drain the water pipes. When there is a risk of frozen water pipes, follow the steps below to prevent the pipes and hoses from freezing, which could cause damage to the components and result in water leakage.

How to Prevent Frozen Water Pipes

Draining the pipes.

1 Drain the water out of the toilet tank.

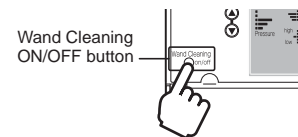
- ① Close the water shutoff valve and junction valve.
- ② Turn the flush handle on the toilet tank to full flush and drain the water out of the tank.



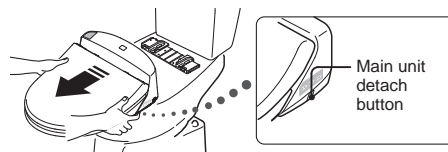
Tip 1, 2

2 Drain the water out of the pipes.

- ① Push the "Wand Cleaning" ON/OFF button to drain all remaining water out of the unit.
- ② Press again to retract wand.



- ③ Remove the main unit.
 - Press down on the main unit detach button to the right and slide the main unit forward to remove.



Tip 1 Turn the flush lever until all of the water has drained out of the toilet tank.

Tip 2 When there is a risk of frozen pipes:

- Refrain from using the energy saving functions to avoid a greater risk of frozen pipes. To turn off the Energy Saving Timer, see page 19.

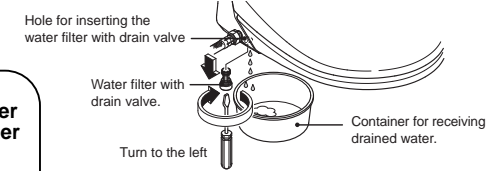
- ④ Loosen the water filter and drain valve with the flat head screwdriver and pull it out.

Caution!

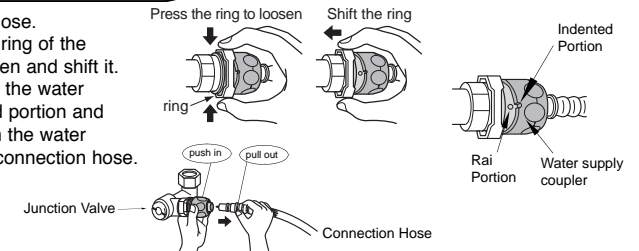


Prohibited

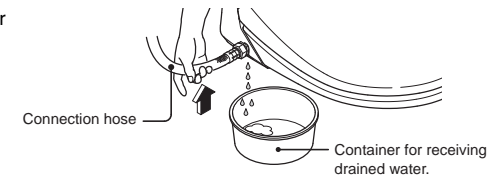
Do not remove the water filter and drain valve with the water shutoff valve in the OPEN position to prevent sudden water discharge.



- ⑤ Removing the Connection Hose. With your fingers, press the ring of the water supply coupler to loosen and shift it. Line up the raised portion of the water supply coupler with indented portion and push in. While pushing in on the water supply coupler, pull out the connection hose.



- ⑥ Lift up the connection hose and drain the water from the connection hose.

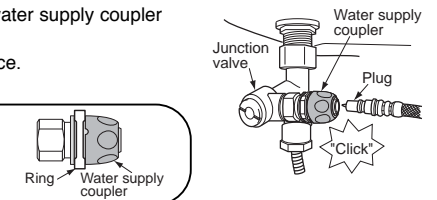


3 Insert the connection hose.

- ① Insert the plug end of the connection hose into the water supply coupler on the junction valve.
- * Insert the hose into the coupler until it clicks into place.

Caution!

Before inserting the connection hose, check that the ring of the coupler is mounted at the position as shown in the diagram.



4 Reinstall the water filter with drain valve.

- ① Insert the water filter with drain valve into the hole and tighten securely with the flat head screwdriver.

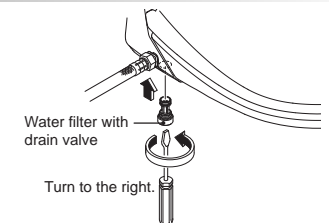
Caution!



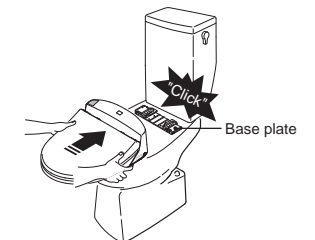
Always perform the following

Be sure to tighten the water filter and drain valve securely.

- A loose filter may result in water leakage.

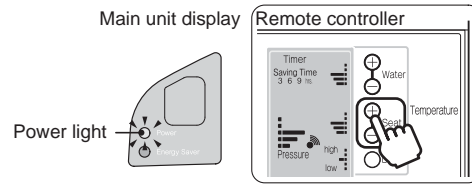


- ② Reattach the main unit.
 - Line up the center of the main unit with the center of the base plate.
 - Slide the main unit along the top of the toilet bowl rim until it clicks into place.
- * The Washlet will not operate if the main unit is not inserted correctly into the base plate.



5 Set the toilet seat temperature to "High".

- ① Check to make sure the Power ON/OFF button is ON and set the toilet seat temperature to "High" using the remote controller.
- ② Lower the toilet seat cover.



When not using the Washlet over an extended period of time:

- Water left standing in the toilet hoses over an extended period time can cause irritation to the skin. Also, in order to eliminate the risk of frozen pipes, drain the pipes of water.

Draining the pipes.

Tip 1

1 Drain the water out of the toilet tank.

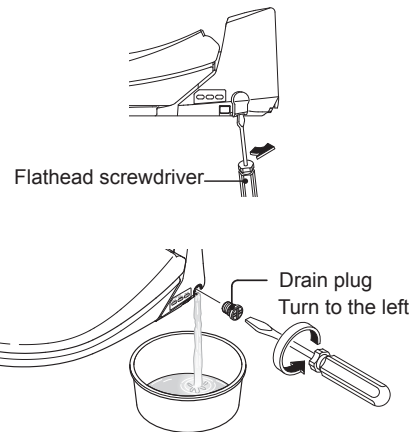
(Refer to No.1, Page 28)

2 Drain the water out of the pipes.

(Refer to No.2, Page 28-29)

3 Pull the drain plug out to drain water from the main unit.

- Remove cover with flat head screwdriver.
- Loosen the drain plug with a flat head screwdriver and pull it out.
- Water (approximately 24 ounces (700 ml)) will drain from the outlet.



4 Reinsert the drain plug.

Tip 1

- When the product is not in use during winter months.
- For products installed at a seasonal home or lake cabin.
- Be sure to drain the water pipes when the product is not in use during the cold winter months. Always drain the water pipes when the product is not in use over an extended period of time to prevent frozen pipes.

5 Reinstall the water filter with drain valve. (Refer to No.3, Page 29)

6 Remove the electrical plug from the wall outlet.

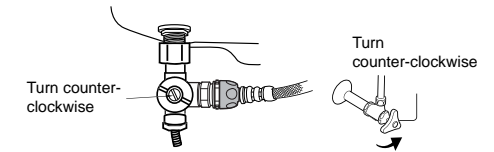
7 Pour antifreeze into the toilet bowl.

Tip 2

Re-supplying water to the unit after the pipes have been drained:

1 Open the water shutoff valve and the junction valve with the flat head screwdriver.

- Check to make sure that water does not leak from the pipe or main unit.



2 Plug the electrical plug into the wall outlet.

3 Spray water from the wand.

- Cover the toilet seat sensor with white paper and push the "Rear Cleansing" or "Front Cleansing" button to activate a spray of water from the wand. (Receive the water with a paper cup, etc.)

Tip 3

Tip 2



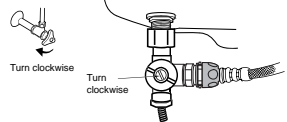
- Pour antifreeze into the water remaining in the toilet bowl to provide even greater protection against frozen water pipes.

Tip 3

- If the residual water freezes:
 - If the residual water in the water hose or water shutoff valve freezes, warm the room temperature of the bathroom and wrap a cloth wet with warm water around the water hose and shutoff valve.

Before Calling for Service

Before calling for service, read the following information and perform the troubleshooting steps. If the problem still persists, contact your dealer or the TOTO Service Center.

| | |
|--|---|
|  WARNING | |
|  | <p>If water leakage occurs, close the water shutoff valve and turn off the water.</p>  |
| Always perform the following | |

■ Please check the following before calling for service.

Performance

| Problem | Possible Cause | Solution |
|------------------------------------|---|---|
| Completely fails to operate | Is there a power outage or is the circuit breaker out? | Wait until the power is restored. Turn the circuit breaker back ON. |
| | Is the "Power" light on the main controls OFF? | Push the Power ON/OFF button on the Main Unit Control Panel. See page 13. |
| | Is the main unit lined up properly with the base plate? | Detach the main unit from the base plate and reinstall. See page 23. |

Rear Wash · Front wash

| Problem | Possible Cause | Solution |
|--|---|---|
| Water will not spray. | Has water stopped flowing from the main supply? | Push the stop button and wait until the main water supply is restored. |
| | Is the water shutoff valve closed? | Open the water shutoff valve. (See page 13.) |
| | Is the toilet seat sensor working properly? | Refer to the toilet seat sensor instructions on page 33. |
| The water pressure is low. | Is the water pressure setting set too low? | Push the water pressure adjustment button on the remote controller. |
| | Is the feed water filter dirty? | Clean the water filter. (See page 24.) |
| The cleansing water is too cold. | Is the water temperature setting button OFF or set too low? | Adjust the water temperature by pushing the + or - buttons on the remote controller. (See page 16.) |
| The cleansing water stops spraying while the unit is in use | If the "Rear wash" or "Front wash" buttons are pushed, the water spray automatically stops after 5 minutes. | Push the "Rear wash" or "Front wash" button again. (See page 14.) |
| | Is the toilet seat sensor working properly? | Refer to the toilet seat sensor instructions on page 33. |

Heated Toilet Seat

| Problem | Possible Cause | Solution |
|---|---|---|
| The toilet seat does not get warm. | Is the toilet seat temperature setting turned OFF or set too low? | Adjust the water temperature by pushing the + or - buttons on the remote controller. (See page 16.) |
| | Is the timer on "Energy Saving" mode? | It takes 15 minutes for the toilet seat to get warm after sitting on it. (See page 17.) |
| Heated seat does not heat. | After one hour of sitting, the seat will turn off as a safety precaution. After user moves off of the seat, the seat heater will reset. | — |

Warm Air Drying

| Problem | Possible Cause | Solution |
|---|---|---|
| The warm air dryer temperature is not warm enough. | Is the warm air dryer temperature set too low? | Adjust the air temperature by pushing the + or - buttons on the remote controller. (See page 16.) |
| The warm air dryer stops working while in use. | If the "Dryer" button is pushed, the warm air dryer automatically stops after 10 minutes. | Push the "Dryer" button again to restart the warm air dryer. |
| | Is the toilet seat sensor working properly? | Refer to the toilet seat sensor instructions on page 33. |
| The warm air dryer completely fails to operate. | Is the toilet seat sensor working properly? | Refer to the toilet seat sensor instructions on page 33. |

Toilet Seat Sensor

| Problem | Possible Cause | Solution |
|--|---|--|
| Even though the seat is not occupied, the Cleansing, or Dryer feature operates when you press the button. | The seat sensor is covered. | Remove any dust or cloth from the seat sensor. (See page 5, 13.) |
| | Toilet paper or an infant toilet seat is on the seat. | Do not cover the seat sensor. (See page 5, 13.) |
| | The seat sensor is covered with dust or water. | Remove any dust or water. |
| Even though the seat is occupied, the Cleansing, or Dryer feature does not work. | The seat sensor may not be able to detect you depending on the way you are sitting, the color or fabric of your clothing. | Change the way you sit or pull your clothing up a little so that the sensor can detect your skin (see page 5, 13). |
| | The seat sensor is covered with clothing or the sensor is covered with dust or water. | Move your clothing or remove dust or water from the sensor (see page 5, 13). |
| | The seat is not securely closed. | Make sure there is nothing placed between the seat and toilet bowl. |

Soft Close

| Problem | Possible Cause | Solution |
|--|---|----------|
| After a cover is placed on the seat and lid, the seat and lid close too quickly. | Due to the added weight of the cover, the seat and lid close more slowly. This is not a malfunction. | — |
| The speed of the seat and lid closure varies in summer and winter. | Due to changes in room temperature or the frequency of Washlet, the speed of the lid closure may vary. This is not a malfunction. | — |

Energy Saving Functions

| Problem | Possible Cause | Solution |
|---|--|--|
| The Energy-Saving function does not operate during the correct time period. | Is the electrical plug inserted into the wall outlet properly? Is there a power outage? | — |
| The toilet seat occasionally fails to get warm. | When the Energy Saving Timer is ON, the toilet seat heater and warm water gets turned OFF. Remain seated on the toilet seat, it will get warmer. | Check the remote controller display to see if the Energy Saving Timer function is ON. (See page 17.) |
| The Energy Saving functions completely fail to operate. | Were the remote controller batteries replaced? (Be sure to confirm your settings after changing the batteries) | Push the "Timer" button on the remote controller to reset the function. (See page 17.) |

Remote Controller

| Problem | Possible Cause | Solution |
|--|---|--|
| The remote controller does not work. | Do the batteries need replacing? | Replace the batteries (See page 12.) |
| | Are the batteries inserted in the correct position (+/-)? | Reinsert the batteries in the correct position.(See page 12.) |
| | Is the remote controller transmitter covered with something? | Remove any objects that may be covering the transmitter. |
| | Is the remote controller transmitter dirty or wet? | Remove any dirt or water that may have settled on the transmitter. |
| The main unit does not respond properly when the "water pressure" button is pushed on the remote controller. | Is the toilet seat sensor working properly? | Refer to the toilet seat sensor instructions on page 33. |
| | Does the remote controller display momentarily go out when the buttons are pushed? This is an indication that the batteries are worn. | Replace the batteries.(See page 12.) |

Other

| Problem | Possible Cause | Solution |
|-------------------------------------|---|---|
| Washlet rattling or shaking | Check to see if Base Plate bolts are tight. | Firmly tighten Base Plate bolts. |
| Water leaks from the pipe fittings. | Are the bolts loose? | Tighten the bolts with a monkey wrench. |

Specifications

| Item | | Contents |
|-------------------------------------|---------------------|---|
| Standard power supply | | AC 120V , 60Hz |
| Standard energy consumption | | 410 W |
| Standard power consumption per hour | | 33Wh (calculation based on an average usage of 12 times per day.) |
| Length of power cord | | 3 feet (1.0M) |
| Cleansing Features | Spray volume | Rear Wash 9.8 - 18.6 oz/m (290-550 mL/min) |
| | | Front Wash 9.3 - 18.6 oz/m (275-550 mL/min) |
| | Spray temperature | 86 ~104° F (30 ~40° C) |
| | Heater capacity | 230 W |
| | Safety features | Temperature fuse, temperature regulator, float switch |
| Anti back flow feature | | Vacuum breaker, back flow stop valve |
| Warm Air Drying | Air temperature | Adjustable to a range of 104 ~140° F(40 ~ 60° C) |
| | Air Volume | 9.2 feet ³ /min (0.26m ³ /min) |
| | Heater capacity | 350W |
| | Safety features | Temperature fuse |
| Heated Seat | Surface temperature | Adjustable to a temperature of 86 ~ 96.8° F (30 ~ 36° C) |
| | Heater capacity | 51 W |
| | Safety features | Temperature Fuse |
| Water supply pressure | | 20 PSI - 80 PSI |
| Water supply temperature | | 32 ~95° F (0 ~ 35° C) |
| Ambient temperature | | 32 ~104° F (0 ~ 40° C) |
| Product dimensions | Round | 14.6" x 19.6" x 6.7" (370 x 497 x 170 mm) |
| | Elongated | 14.6" x 20.8" x 6.7" (370 x 527 x 170 mm) |
| Total product weight | Round | 9.7 lbs (4.4 Kg) |
| | Elongated | 9.7 lbs (4.4 Kg) |

Limited Warranty

One Year Limited Warranty

1) TOTO USA, Inc ("TOTO") warrants its products to be free from manufacturing defects under normal use and service for a period of one (1) year from the date of purchase. This warranty is extended only to the ORIGINAL PURCHASER.

TOTO's obligations under this warranty are limited to repair or replacement, at TOTO's option, of products or parts found to be defective, provided that such products were properly installed and used in accordance with instructions. TOTO reserves the right to make such inspections as may be necessary in order to determine the cause of the defect. TOTO will not charge for labor or parts in connection with warranty repairs or replacements. TOTO is not responsible for the cost of removal, return and/or reinstallation of products.

2) This warranty does not apply to the following items:

- Damage or loss sustained in a natural calamity such as fire, earthquake, flood, thunder and/ or electrical storm, etc.
- Damage or loss resulting from any unreasonable use, misuse, abuse, negligence, or improper maintenance of the product.
- Damage or loss resulting from removal, improper repair, or modification of the product.
- Damage or loss resulting from sediments or foreign matter contained in a water system.
- Damage or loss resulting from improper installation or from installation of a Washlet in a harsh and/or hazardous environment.

This includes locations where the water pressure exceeds the maximum allowed by local codes. Note: model codes allow a maximum of 80 PSI. Check local code for requirement.

3) This warranty applies only to the Washlet, and not to any other items such as the toilet bowl, etc.

4) To obtain warranty repair service under this warranty, you must take the defective product or deliver it prepaid (shipping and handling) to an authorized TOTO USA, INC. service center. To find the closest authorized dealer, please call 1-800-350-TOTO (8686).

5) In order for this limited warranty to be valid, TOTO USA, INC. must receive the completed attached warranty registration card and your proof of purchase within 30 days of the original purchase date.

6) If the danger label which has been placed over the seams on the back of the Washlet's main unit is broken or otherwise not intact, this limited warranty is void.

This written warranty is the only warranty made by TOTO. Repair or replacement as provided under this warranty shall be the exclusive remedy available to the purchaser. TOTO shall not be responsible for loss of the product or for other incidental, special or consequential damages or expenses incurred by the purchaser, or for labor or other costs due to installation or removal, or costs of repairs by others, or for any other expense not specifically stated above. TO THE EXTENT PERMITTED BY LAW, TOTO DISCLAIMS ALL OTHER IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TOTO ALSO DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. Some states do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state to state. This warranty is to the original purchaser only, and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company, or the consumer.

Warning! TOTO shall not be responsible or liable for any failure of, or damage to, this plumbing product or product component caused by either chloramines in the treatment of public water supply or cleaners containing chlorine (calcium hypochlorite).

Note: The use of a high concentrate of chlorine or chlorine related products can seriously damage the fittings. This damage can cause leakage and serious property damage.

THIS IS OUR EXCLUSIVE WRITTEN WARRANTY.

Notes

Notes