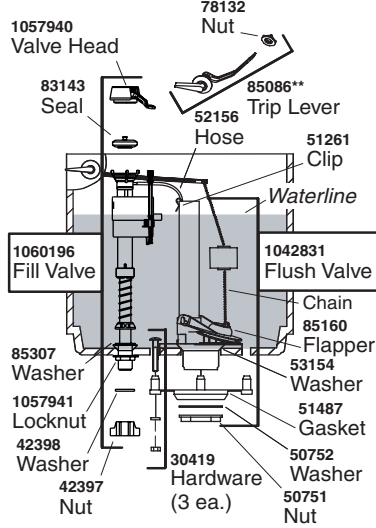


| SYMPTOMS | CORRECTIVE ACTION | PARTIAL SERVICE PARTS |
|--|--|---|
| 1. Poor flush. | A. Adjust the tank water level to match the waterline. B. Fully open the water supply shut-off valve. C. Clear obstructions from the trapway, jet, or bowl rim holes. D. Clear obstructions from the waste line. |  <p> 1057940 Valve Head 83143 Seal 78132 Nut 85086** Trip Lever 52156 Hose 51261 Clip 1060196 Fill Valve 1042831 Flush Valve 85307 Washer 1057941 Locknut 42398 Washer 42397 Nut 30419 Hardware (3 ea.) 51261 Clip Waterline Chain 85160 Flapper 53154 Washer 51487 Gasket 50752 Washer 50751 Nut </p> <p>**Finish/color code required.</p> |
| 2. No flush. | A. Reconnect the flapper chain to the trip lever or flush valve. B. Adjust the flapper chain assembly to remove excess slack. | |
| 3. The fill valve turns on/off by itself without the toilet being flushed, or it runs allowing water to enter the tank. | A. Adjust the flapper chain for proper slack so the flapper closes. B. Clean or replace the flapper if it is worn, dirty, or misaligned with the opening. C. Clean the area around the opening to allow the flapper to seal. D. Remove the tank and tighten the flush valve nut if flush valve gasket is leaking. Do not overtighten. If leakage continues, replace the gasket. E. Adjust the tank water level if it is too high. F. Replace the fill valve if the valve float sinks. | |
| 4. Tank takes excessive time to fill. | A. Fully open the water supply shut-off valve. B. Clean the valve inlet, valve head, or supply line. Flush the lines. | |
| 5. There is excessive noise when the tank is filling. | A. Partially close the water supply shut-off valve if the water pressure to the toilet is too high. Check the toilet performance following any such adjustment. B. Remove dirt or obstructions from the valve head. Flush the lines. | |
| IMPORTANT: Use only genuine Kohler parts as shown to avoid property damage. | | |
| If unable to correct the problem, contact Customer Service: 1-800-4-KOHLER (USA), 1-800-964-5590 (Canada), or www.kohler.com. | | |