

Product Warranty: Bath Vanities & Kitchen Islands

Hardware Resources believes in quality, integrity, and reliability. We uphold the highest standards of service and responsibility in the industry.

As such, Hardware Resources warrants all Bath Vanities and Kitchen Islands and their components to be free from any defects in material and workmanship as long as the original consumer purchaser owns the products.

If a defect is found, Hardware Resources will send to the original purchaser a new replacement product or component at no charge. If a replacement is no longer available, Hardware Resources will offer a replacement vanity, island or component that is comparable to the original product's purchased price or will refund to the original purchaser the current wholesale value of the vanity or component.

This warranty is a warranty of replacement only. Hardware Resources specifically does not warrant removal of the product nor installation of replacement new product. This warranty does not apply when the item has been tampered with, misused, improperly installed, altered from the original design, or damaged through abuse or accident. Finishes for all Bath Vanities and Kitchen Islands are multi-layered, created by hand. Slight variations may occur which add to the uniqueness of each item. Granite and Carrera marble countertops are manufactured of natural stone, and as a result, Hardware Resources cannot guarantee exact shading or grain of the stone. Butcher Block tops are manufactured of natural wood, and Hardware Resources cannot guarantee exact shading or grain of the wood. Naturally occurring characteristics such as variations in grain, color, and/or mineral streaks are not considered a defect in the product.

In the unlikely event that a defective vanity, island or component is encountered, please contact Customer Service at 800.463.0660. Please be able to provide a brief description and photographs of the defect.

Hardware Resources
4319 Marlena St
Bossier City, LA 71111
Attn: Customer Service

Updated 7/11/2012

Product Care Instructions: Bath Vanities & Components

Vanity Base and Mirror Frame Care

Before using a cleaner, read the directions on the cleaner bottle to find out whether the cleaner is safe for wood, as well as if you should put the cleaner straight on the item or if it needs to be diluted with water. Use a clean, dry cloth to wipe off the surface of your bathroom vanity or mirror frame before applying a cleaner; this will get rid of hair, dust and other loose powders before you apply the cleaner. Use a cloth or soft sponge while cleaning the vanity or mirror frame to not scratch the finish. After you have applied the cleaner, be sure you rinse off your vanity or mirror frame and dry the surface with a dry towel.

Top Care

Simple care and maintenance will keep your granite or marble top looking beautiful for generations to come. All granite and marble tops are pre-sealed, however we strongly recommend the consumer apply a resin based penetrating sealer at least every six (6) months. All natural stone is porous and sealing fills the pores to help prevent staining liquids from penetrating, however, daily care is necessary to maintain the quality of the stone. Wiping off the water will prevent a mineral buildup (a whitish, dull residue on the stone), especially around the faucets holes and the bowl.

Do's and Don'ts

- Do clean surfaces with mild detergent or stone soap
- Do thoroughly rinse and dry the surface after washing
- Do blot up spills immediately
- Don't use vinegar, lemon juice or other cleaners containing acids on marble
- Don't use any oily product on granite
- Don't place hot items directly on the stone surface
- Don't place china, ceramics, silver or other objects directly on the surface as they can scratch the stone
- Don't use cleaners that contain acid such as bathroom cleaners, grout cleaners or tub and tile cleaners
- Don't use abrasive cleaners such as dry cleansers or soft cleansers
- Don't mix bleach and ammonia; this combination creates a toxic and lethal gas

Mirror Care

Use a glass cleaner or vinegar and water mixture. Apply the mixture on the glass and wipe dry with a dry paper towel or lint-free cloth.

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Product Care Instructions: Kitchen Islands & Butcher Block Tops

Island Base Care

Before using a cleaner, read the directions on the cleaner bottle to find out whether the cleaner is safe for wood as well as if you should put the cleaner straight on the item or if it needs to be diluted with water. Use a clean, dry cloth to wipe off the surface of your kitchen island before applying a cleaner; this will get rid of hair, dust and other loose materials before you apply the cleaner. Use a cloth or soft sponge while cleaning the island to not scratch the finish. After you have applied the cleaner, be sure you rinse off your island and dry the surface with a dry towel.

Butcher Block Top Care

All Butcher Block products must be oiled on all surfaces with a natural mineral oil at least once a month to protect the wood. Periodically (once every several weeks), depending upon use and household conditions, apply a heavy coat of mineral oil to the work surface of your top.

Cleaning your Butcher Block Top:

1. Brush or scrape all loose particles from the surfaces.
2. Take a dishcloth and dip in warm mild soapy water and wash top the same as any other wood surface.
3. Wash out dishcloth in clear warm water, wring out, and go over surface again.
4. Dry all surfaces thoroughly.
5. An occasional application of mineral oil is recommended.

If any method, other than the one outlined above, is used in cleaning this top, very serious damage may result.

DO NOT:

1. Wash knives and forks or other utensils on the work surface of your top.
2. Wash your top with harsh detergents of any type.
3. Place counter tops near excessive heat (such as stove) without proper insulation between heat source and the edge of the counter top.
4. Place hot pots/pans/dishware directly on the butcher block surface.
5. Cut off ends, drill holes, make cutouts or otherwise deface tops without refinishing exposed unfinished wood.

Other Considerations:

Extremes of humidity and dryness can swell and shrink hard maple enough to cause small seasonal cracks to appear, usually at the ends of tops or at the end of a lamination. This possibility, though remote, is an unavoidable condition of enjoying the character and beauty of Hard Maple Butcher Block. Cracks filled with tinted cellulose filler become practically invisible. You can help preserve your top by keeping your home humidified in the winter and by refreshing your top often with oil.

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